

APPENDIX A

From: [REDACTED]@verizon.com]
Sent: Wednesday, April 30, 2014 9:17 AM
To: Stepanian, Raffy
Subject: FW: Belmont Heights Response

Dear Raffy:

We are in receipt of your email regarding the concerns Belmont Heights' residents have expressed related to Verizon overhead facilities. Your email states: " As you are aware, residents in Belmont Heights have identified an area that has a high number of General Order (GO) 95 violations on Verizon's overhead facilities. Our visit to the area last month confirmed that." We respectfully provide this response.

First, the residents provided a spreadsheet of purported GO 95 violations. It is not clear that the Safety and Enforcement Division is agreeing that each and every one of these purported violations are indeed violations of GO 95. Verizon does not believe that they all are violations.

Second, you "direct" Verizon to correct all of these purported violations by July 18, 2014. But we are allowed to determine the timing of correcting actual nonconformances with GO 95 within the ranges allowed in Rule 18A of GO 95. We will follow the latter, but are willing to provide SED with a progress report on work performed in this area by July 18, 2014.

Third, you should be aware that Verizon offers services over both fiber and copper in this area, and some households that subscribe to services over fiber may also have copper drops that may be unused. There is no GO 95 or other requirement to remove the unused copper and, indeed, there may be a desire not to remove these unused copper drops to accommodate requests for use of copper in the future. But to be clear, these are not "abandoned" facilities. If residents want these facilities removed because they are not aesthetically pleasing, as they appear to be, Verizon could underground them but would require the homeowner to bear the cost to do so.

Here's a local contact for Charter Cable:

[\[cid:image001.png@01CF5FC5.61403E70\]](#)

Thanks,

[REDACTED]
Verizon California Inc.
Office: 805 498 3293
Fax: 805 498 4659
State Government Affairs
2535 W. Hillcrest Drive

Newbury Park, California 91320

From: Stepanian, Raffy [<mailto:raffy.stepanian@cpuc.ca.gov>]

Sent: Friday, April 18, 2014 2:03 PM

Cc

raffy.stepanian@verizon.net<

Subject: RE: Belmont Heights walkabout map

As you are aware, residents in Belmont Heights have identified an area that has a high number of General Order (GO) 95 violations on Verizon's overhead facilities. Our visit to the area last month confirmed that.

In my email below, I requested from you an estimated time for completing the correction of all the violations. I did not get a response.

Therefore, we are directing you to correct all GO 95 violations in the area designated by the Belmont Heights residents in the email below by July 18, 2014. If you have questions on the boundaries of the area concerned, please contact [REDACTED] President of BHCA (her contact information is in her email below).

I am copying [REDACTED], Assistant General Counsel and [REDACTED], State Government Affairs at Verizon. I am also copying my supervisor, Raymond Fugere.

Thank you.

Raffy Stepanian
Senior Engineer
California Public Utilities Commission

[REDACTED]