

**Revised Utility Disenrollment and Cost Credit Notification Letter for CCA/ESP/DA Customers,
as Transmitted to Energy Division on Tuesday, June 26, 2018**

Template for consideration about possible elements for letter to cover customers mentioned on pages 27, 28, FOF 21, of D.17-10-017, in connection with the letter i.e. customers in utility DR program, customers who receive the credit, and customers to whom the CCA/ESP can market their DR programs.

As a customer who receives your energy supply from [CCA/ESP name], your choices for participating in demand response programs offered by [CCA/ESP] or [utility] may be changing. This letter is to inform you of changes required by the California Public Utilities Commission (Commission) that may affect your choices.

What is demand response? [provide a brief description]

What is changing? Your [CCA/ESP] is offering a demand response program [name] that the Commission has determined is similar to a [utility] demand response program [name]. Commission policy prohibits [utility] from continuing to offer its program to [CCA/ESP] customers, with the following consequences:

- If you are a current participant in [utility program name] you will be automatically disenrolled by [date]. As long as you are a [CCA/ESP] customer, you will not be eligible to participate in [utility program].*
- You may be eligible to participate in [CCA/ESP program]. You should contact your CCA or ESP for more information.*
- All the customers of [CCA/ESP] will receive a credit on their [utility] bill to offset the cost of [utility program] in their rates.*
- If [utility] has a demand response program for which your CCA or ESP does not have a similar program, you may be able to participate in that utility program.*

These principles will apply to other future demand response programs offered by your CCA or ESP that the Commission determines are similar to other [utility] demand response programs. You should be able to check with you CCA or ESP to see what demand response programs it offers.

If you have questions, you can call [utility service number] or your CCA or ESP.

From January 30, 2018 compliance filing for D.17-10-017

Attachment 1 – Notification Letter for Directly Enrolled Customers

«Date»

«FirstName LastName»

«Mailing Street Address»

«Mailing City, Mailing State Mailing Zip+4»

Re: Service account ending in «XXXX» at address «XXXXXXXXXXXXXXXXXX»

Dear «FirstName LastName»,

This letter is to inform you of changes that make you ineligible to participate in «Name of Utility» («Utility Abbreviation»'s) program. The California Public Utilities Commission requires all Community Choice Aggregator (CCA) and Direct Access (DA) customers who are offered a similar Demand Response program by their CCA or DA provider to be ineligible for «Utility Abbreviation»'s program and be excused from paying for costs of «Utility Abbreviation»'s program.

As a result of this requirement, you shall be removed from «Utility Abbreviation»'s «Name of «Utility Abbreviation»'s Similar DR Program» program at the end of the implementation period, as of «date». «Utility Abbreviation» thanks you for your past participation. If you want to continue to participate in a Demand Response program like «Utility Abbreviation»'s, please contact your CCA or DA provider.

If you have any questions, please call us at «Utility Customer Service Phone #».

Sincerely,

Attachment 2 – Notification Letter for Aggregators

«Date»

«Aggregator Company Name»

«Mailing Street Address»

«Mailing City, Mailing State Mailing Zip+4»

Re: Removal of Customers from Utility DR Program in Compliance with California Public Utilities Commission (CPUC) Decision 17-10-017

Dear «Aggregator Name»,

This letter is to inform you of changes that make your customer(s) ineligible to participate in «Name of Utility»'s («Utility Abbreviation»'s) «Name of «Utility Abbreviation»'s Similar DR Program» program because your «Name of Community Choice Aggregator (CCA) or Direct Access (DA) Competing DR Program» has been deemed a similar demand response (DR) program. The California Public Utilities Commission requires all CCA and DA customers, including those who are customers of an aggregator or third-party demand response provider, who are offered a similar DR program by their CCA or DA provider to be ineligible for «Utility Abbreviation»'s DR program and be excused from paying for costs of «Utility Abbreviation»'s DR program.

As a result of this requirement, the enclosed list of Service Accounts shall be removed from «Utility Abbreviation»'s «Name of «Utility Abbreviation»'s Similar DR Program» program at the end of the implementation period, as of «date».

If you have any questions, please call us at «Utility Customer Service Phone #».

Sincerely,

«Name of Utility»