

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

In the Matter of the Application of
Southwest Gas Corporation (U905G) for
Approval of Low-Income Programs and
Budgets for Program Years 2015-2017.

Application 15-02-001
(Filed February 2, 2015)

And Related Matters

Application 15-02-002
Application 15-02-003
Application 15-02-013
Application 15-02-024
Application 15-03-004

**PACIFICORP
(U 901-E)
LOW INCOME ASSISTANCE PROGRAMS
2020 ANNUAL REPORT**

Date: April 30, 2021

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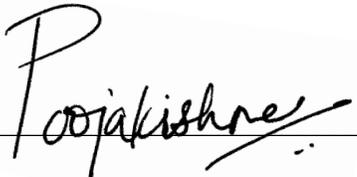
**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

In the Matter of the Application of Southwest Gas Corporation (U905G) for Approval of Low-Income Programs and Budgets for Program Years 2015-2017.	Application 15-02-001 (Filed February 2, 2015)
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**PACIFICORP
(U 901-E)
LOW INCOME ASSISTANCE PROGRAMS
2020 ANNUAL REPORT**

PacifiCorp (U 901-E), d/b/a Pacific Power, respectfully submits the attached 2020 Annual Report on its Low Income Assistance Programs consistent with the requirements set forth in Commission Decision 14-05-004 issued May 1, 2014. As required in the decision, PacifiCorp files the annual report in the most current consolidated small and multijurisdictional utilities' proceeding docket.¹

Dated April 30, 2021, at San Francisco, California.

By 

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¹ D.14-05-004 at p.52.

Pacific Power

Low-Income Annual Progress Report Outline California Alternative Rates for Energy (CARE) and Energy Savings Assistance (ESA) Program January 1, 2020 through December 31, 2020

CARE Residential Program

I. PARTICIPANT INFORMATION

- A. Number of participating low-income households, including sub-metered households, by month. The data should be provided in a numerical table and in graph form.**

The information is provided in Attachment Table I.A.

- 1. Provide an explanation of any variance in the number of participants of 5% or more from the previous month.**

The company did not have a monthly increase or decrease in the number of participants enrolled in CARE by 5% or more in 2020.

- 2. Provide an explanation of a variance in the number of participants, calculated as the difference between participation at the beginning of the year compared to the end of the year, of 5% or more.**

The company did not have an overall increase or decrease of 5% or more in the number of participants enrolled in CARE at the beginning of 2020 compared to the end of the year.

- B. Provide an updated estimate of potentially eligible households and state source of figures. Questions 2 through 5 should be completed using Table I.B.**

The information is provided in Attachment Table I.B.

- 1. What is the total number of residential customers?**

On December 31, 2020, residential customers totaled 36,855.

2. How many potential CARE eligible households are in your service territory?

Based on the 2018/2019 Athens study conducted for Small and Multi-Jurisdictional Utilities (SMJUs) in early 2019, the number of households eligible for CARE in PacifiCorp’s service territory is reduced by factoring out seasonal occupancy or non-primary residences. The study noted that approximately 10% of Pacific Power’s service area has a seasonal occupancy rate as indicated in the American Community Survey. For PacifiCorp, the Athens study provided three alternative technical eligibility base estimates, shown in the table below, that displayed a reduction in CARE eligibility due to seasonality or no-primary residence adjustment. The first alternative technical eligibility base estimate applied American Community Survey seasonal occupancy, and the other two alternatives factored out households with either 3+ billing periods less than normalized 100 kilowatt-hours (kWh) or 2+ billing periods less than normalized 100 kWh per month.

Data Source	Data extract Year	Customer			2019 Total CARE Participants
		Base Count CARE	% Income Eligible CARE	Income Eligible Count CARE	
2010 US Census Data	2019 PP	36267	0.39	14144	11812
2019 Athens Research	2018 PP	35568	0.4177	14857	11812
2019 Athens Research	2018 PP A*	31960	0.4207	13446	11812
2019 Athens Research	2018 PP B**	32825	0.4178	13714	11812
2019 Athens Research	2018 PP C***	32453	0.4179	13562	11812
* " A" suffix applies American Community Survey seasonal occupancy to technical eligibility base					
** " B" suffix removes households with 3+ billing periods less than normalized 100 kWh					
*** " C" suffix removes households with 2+ billing periods less than normalized 100 kWh					

3. What percentage of the customer base for this utility, as defined by the income and household size criteria, is estimated eligible for the CARE discount?

In 2019, SMJUs co-funded a 2018/2019 Athens study to identify and verify estimates of low-income customers eligible for CARE and ESA programs in each respective utility’s service territory. Findings from the study helped inform PacifiCorp’s CARE participation rate and ESA penetration rate. The Athens study results at 200% of federal poverty guidelines, estimate approximately 42% of total number of households eligible for CARE at three alternate levels factoring out seasonal occupancy.

4. How many CARE participants, including sub-metered tenants, are signed up for CARE, and what percentage is that to the total number of customers eligible for CARE?

The 2018/2019 Athens study estimates total technical customer base at 32,453, factoring out potential seasonal customers, and estimates

approximately 42%, or 13,562, households as income eligible for CARE. At the end of 2020, participation totaled 12,049 customers, or 88.84% of 13,562. A total of 316 customers were deemed ineligible as of December 31, 2019 because they did not fulfill income verification requirements in the high usage and random sample process and removed from the program for two years. When these customers are eliminated from the estimated 13,562 eligible households, the percentage enrolled is 90.96%.

5. Provide the methodology used to estimate the number of eligible households in this utility's service area.

(a) State the source of statistics and, explain any modifications made. For example, modifications to the U.S. Census data for undercounts of ethnic groups, such as Hispanics.

The results of the Athens Research were used to estimate the number of households eligible for the CARE program.

Sub-metered Participants (Master Metered Customers)

C. How many master metered customers with sub-metered tenants are in this utility's service territory as of the end of the reporting period?

Pacific Power has 20 master metered customers with sub-metered tenants in its California service territory.

D. How many sub-metered tenants are estimated to be CARE eligible?

Based on results of the Athens Research Study, Pacific Power estimates that approximately 42% of the company's sub-metered tenants were eligible for the CARE program in 2020. This is the same percentage eligible for the non-sub-metered population.

E. How many sub-metered tenants are participating in CARE as of the end of the reporting period and what is the participation rate as compared to the estimated number eligible?

Of the 20 master-metered customers on Schedule DS-8, the company estimates that there is a combined total of approximately 277 sub-metered tenants who are permanent tenants. The number can change due to the occupancy of the spaces. Some trailer parks have overnight accommodation for short-term stays and other permanent residences. Using the same methodology for residential households, the company estimates that 42% (116 households) of the permanent residents are eligible for the CARE program. As of December 2020, there were 89 sub-metered customers receiving the CARE rate, or 76.72% of those estimated to be eligible.

The company distributed CARE information packets directly to master-metered customers on Schedule DS-8. These information packets were mailed to the property managers in the mobile home parks where the sub-metered tenants reside with a request that the property managers distribute the CARE applications to their tenants.

A billing calculator is included on the company's web site targeting master metered landlords, to assist them in accurately distributing the credit to their sub-metered tenants on Schedule DS-8. The company will continue to work with the master metered property managers to increase the number of CARE sub-metered households participating in the program.

F. Discuss any problems encountered during the reporting period in administering CARE for sub-metered tenants and/or master metered customers.

No problems were encountered during the reporting period in administering the CARE program for master metered customers.

II. USAGE INFORMATION

A. Provide tables showing monthly average Tier 1 and Tier 2 consumption for all residential customers (excluding CARE participants) by baseline territory (climate zone) and on a total basis. This information should be provided for summer and winter billing seasons. Do not include master metered consumption.

The information is included in Attachment Table II.A.

B. Provide tables showing monthly average Tier 1 and Tier 2 consumption for CARE participants by baseline territory and on a total basis. Provide this information for summer and winter billing seasons. Do not include master metered consumption.

The information is included in Attachment Table II.B.

C. Provide a graph illustrating average consumption by residential customers (excluding CARE participants) vs. CARE participants for the utility's entire service territory. Do not include master metered consumption.

The information is included in Attachment Table II.C.

III. PROGRAM COSTS

- A. Provide a table showing the average monthly bill per non-CARE residential customer for each baseline territory and for the total service territory.**

The information is included in Attachment Table III.A.

- B. Provide a table showing the average monthly bill for CARE participants for each baseline territory and for the total service territory.**

The information is included in Attachment Table III.B.

- C. Provide a table showing the average monthly discount by baseline territory for 12 months (end of reporting period) in dollars per CARE participant.**

The information is included in Attachment Table III.C.

- D. For total CARE administrative costs, compute a table showing administrative costs per participating customer.**

12/31/2020 CARE Customers	Administration Costs*	Customer Discounts	Admin. Per CARE Customer	Admin. + Discount per CARE Customer
12,049	\$106,053	3,610,270	\$8.80	\$308.43

*Costs for the CARE program are detailed in Attachment Table III.D.2.

- E. Complete a table which gives a breakdown of administrative costs in the following categories: Outreach; General Administration; Processing, Certification and Verification; Billing System Programming; Regulatory Compliance.**

The information is included in Attachment Table III.D.2.

- 1. Provide the amount and a brief explanation of what is included in each of these categories.**

Outreach: Bill inserts for the CARE program were included in all residential bills in March and August. Bill messages are printed on all residential bills. Newspaper advertisements were deployed in stages during October through December. Radio advertisements were staggered from October through December throughout Pacific Power’s service territory. On-line advertisements were placed on websites in May, October, November, and December. Grocery bags with CARE applications attached were distributed to local agencies/food banks in March and April.

In May and November, a direct mail promotion was sent to all residential customers not currently enrolled in CARE. The mailing included a postage paid application. The effort resulted in an increase in CARE participants by December to 90.96% of those eligible compared to 86.80% in October and 86.81% in November.

Due to the COVID-19 pandemic, CARE program information and applications were not mailed to local churches as we have done in prior years.

A complete list of outreach is included in Attachment Table IV.A of this report.

General Administration: General Administration expenses are used for the following: preparation of regulatory filings, tracking and gathering reporting data, travel to CARE meetings including a workshop held at the California Public Utilities Commission (CPUC), labor of the CARE program manager, and attendance at the National Energy and Utility Affordability conference.

Processing, Certification & Verification: The company has been using the self-certification process for the CARE program authorized for the Small and Multi-jurisdictional Utilities with Decision (D.) 05-07-014, issued July 21, 2005. The Company selects a random sample of CARE recipients to verify income eligibility and requests confirmation of income eligibility for households exceeding 400% and 600% of baseline kWh usage. A local agency provides administrative support to verify the documentation for income verification. The expenses for this service totaled \$1,967 in 2020.

Billing System Programming: This includes additional programming efforts associated with setting up new reports and gathering data for filings to fulfill CPUC requirements. No billing system programming costs were incurred in 2020.

Regulatory Compliance: Labor costs are included for the regulation department.

2. What are the Billing and General administrative costs incurred for non-CARE residential customers?

The Billing and General administrative costs as reported in the Marginal Cost Study as filed in the Company's most recent California general rate case, Application (A.) 18-04-002, is reported at \$13.31/customer.

F. Provide the balancing account balance for CARE – ESA or both as of end of reporting period. Also provide an explanation for over/under collection balances. (Give a snapshot in time.)

Please see Attachment Table III.G.1 for CARE balancing account details. This table is a snapshot of the balance at the beginning and the end of the program year. The surcharge amount was decreased as of January 1, 2020, through Advice Letter 631-E in compliance with D. 14-05-004. The CARE surcharge decreased from 0.649 cents/kWh to 0.64 cents/kWh. On December 31, 2020, the CARE balancing account had a balance of \$608,001.

The ESA balancing account was set up as part of the Public Purpose Charge Balancing Account which went into effect as part of Assembly Bill 1890 and began in January 1998. The surcharge was increased as of January 1, 2019, through Advice Letter 573-E in compliance with D.14-05-004. The ESA surcharge assessed to residential customers increased from 0.048 cents/kWh to 0.118 cents/kWh and remained the same in 2020. As of December 31, 2020, the ESA balance was \$749,405.15.

The company will continue to monitor the CARE and ESA balances, and will file to adjust the collection rate in the future when warranted.

G. Describe in detail what costs are recorded in the balancing account(s) and what costs are included directly to base rates.

The costs recorded in the CARE balancing account include the CARE discount, interest accrual, the surcharge amount collected from non-CARE customers, and the administration costs which include related internal program management costs. The ESA balancing account includes costs associated with rebates to community-based organizations (CBO) for services provided, internal administration costs and carrying charges.

The costs recorded in the balancing account are not included in base rates. Details on the CARE balancing account are included in Attachment Table III.G.1.

H. Provide a table showing the CARE surcharge amount and the percent responsibility for surcharge by customer class.

The information is included in Attachment Table III.H.1.

I. Provide the annual subsidy (discount) for all CARE participants.

The total discount applied to CARE participant's bills was \$3,716,323 as shown in Attachment Table III.D.2.

- J. Provide a table showing the percent of total CARE surcharge for each customer class.**

The information is included in Attachment Table III.H.1.

IV. OUTREACH

- A. Complete a table showing the CARE outreach activities undertaken, the number of customers reached (if known) and the number of applications returned as a result of the particular activity undertaken (if known).**

Outreach activities are detailed in Attachment Table IV.A. Due to the many outreach activities undertaken, with many occurring concurrently, the company is unable to determine the exact number of applications returned as a direct result of specific activities.

- B. Provide a narrative discussion of the following:**

1. Sharing information in overlapping service territories

Pacific Power's service territory does not overlap with any other energy utilities. Natural gas services are not available in Pacific Power's California service territory. A large percentage of Pacific Power's customers heat their homes with propane or wood.

2. Sharing information with ESA and other utility programs (i.e. signing up ESA customers not enrolled in CARE.)

The company continues to work with CBOs who provide energy assistance, and these agencies are able to distribute CARE and ESA program information to low-income customers they serve. The company has combined CARE program information and ESA literature to distribute to customers. This is reflected in bill inserts, and in company print and radio outreach. Also, agencies that administer Low Income Home Energy Assistance Program (LIHEAP) funding distribute CARE applications and weatherization information to customers when they apply for energy assistance.

3. Leveraging CARE funds with other utility assistance programs

The CBOs that Pacific Power contracts with that provide weatherization services for the ESA program can leverage company funding with funds from federal and state sources so that they can serve more homes at no cost to participating households. In addition, these agencies can enroll customers they have seen for federal LIHEAP assistance in the CARE program.

4. Participation barriers encountered and steps taken to mitigate them.

Pacific Power's partnerships with the CBOs have been in place since the mid-1980s, so many homes have been served. Pacific Power has provided the weatherization agencies lists of customers who have received energy assistance and/or are on the CARE program to help them identify eligible households to target for weatherization services.

The Needs Assessment Study released through proceeding A. 11-05-017 states that 93% of the state's low-income populations live in urban areas, and 7% live in rural areas. It also states that customers who live within rural areas may be less likely or less willing to take assistance from the utility. Pacific Power's service territory is rural with less than four customers per square mile.

Customers respond to ESA outreach to enroll in the program. They also enroll during the intake process when they obtain LIHEAP assistance funds through the CBOs. Customers that chose not to enroll in the program did not provide a reason.

C. Describe recommendations for improving outreach, including cost effectiveness and methods for reaching underserved households.

Pacific Power will continue to seek innovative and effective methods of outreach to the general residential customer population. The company will continue to mail applications to non-CARE customers which has proven to be a very effective method of outreach. Pacific Power has increased the company's social media presence including advertisements on mobile applications. The ability to track the response rates for these mediums is immediate and provides quick feedback to determine the effectiveness of the advertisement.

Due to COVID-19, the company did not distribute program information and applications to local churches as we have done in the past.

V. PROGRAM MANAGEMENT

A. Provide a table showing the total number of CARE applications received by month, the total approved, the total denied as ineligible, the total returned to applicants as incomplete, and the total of duplicate applications for the reporting period.

The required table is provided below.

Month	Applications Received and approved	Returned as incomplete	Duplicate applications
January	248	0	0
February	322	0	0
March	260	0	0
April	495	0	0
May	142	0	0
June	622	0	0
July	331	0	0
August	152	0	0
September	146	0	0
October	136	0	0
November	86	0	0
December	855	0	0
Total # of Applications	3795*	0**	0***

*Total applications received and approved includes 870 applications enrolled through the company's website.

** Incomplete applications are not returned to the customer. A customer service agent contacts the customer to obtain the required information.

*** The company does not track duplicate applications. When an application is received from a customer currently enrolled in the CARE program, the company takes that opportunity to recertify the customer for another two years. This process reduces the number of recertification letters to be sent to customers.

Applications received decreased slightly by approximately 0.028% in 2020 compared to 2019. However, overall participation in 2020 increased to 90.96% compared to 2019 at 89.17%.

B. Describe any problems encountered during the reporting period with program management efforts.

No problems were encountered during the reporting period.

VI. CERTIFICATION AND VERIFICATION PROCESSES

A. Provide a table showing the total number of participants asked to recertify their eligibility during the reporting period. The table should show the total re-certifications requested, the total recertification applications received, the total recertified, the total denied as ineligible, and the total returned to the participant as incomplete for the reporting period. Include the total number of participants who were removed from the program because they did not return the recertification application.

The required table is provided below.

Month	Customers Sent Recertification Letters	Recertification Applications Received and Recertified	Total Removed From CARE
January	0	4	0
February		0	0
March		0	0
April		0	0
May		0	0
June	0	0	0
July		0	0
August		0	0
September		0	0
October		0	0
November		0	0
December		0	0
Total		4	0

Requests for recertification are distributed semi-annually in January/February and June. After two years, or four years for those that are on fixed income and receive income or benefits from one or more of the following: pensions, Social Security, SSP or SSDI, interest/dividends from retirement accounts, Medicaid/Medi-Cal (age 65 and over) or SSI, on the CARE rate, participants receive an application and a request to recertify as income eligible. Customers who do not respond to this request receive a reminder letter 45 days after the initial letter. A third letter with an application is then sent, stating that the customer will be removed from the CARE program if a response is not received. Expanding the length of the process allows more time for customers to respond to these requests.

Resolution M 4842, Emergency Authorization and Order Directing Utilities to Implement Emergency Customer Protections to Support California Customers During the COVID-19 Pandemic, implemented Customer Protection Measures adopted in D 19-07-015 and D 19-08-025. In the order, utilities were directed to apply customer protection measures including freezing of standard and high-usage reviews for the CARE. Therefore, Pacific Power did not conduct recertification in 2020.

Customer submittal of an application while participating in CARE occurs frequently through the LIHEAP energy assistance process or the return of a form obtained on an agency food bag. The processing of applications in these cases extends a customer's two-year CARE eligibility period based on the submittal date of the new application

There were no customer complaints related to the recertification process.

- B. Provide a table showing the total number of participants asked for income verification during the reporting period. The table should show the total verifications requested, the total verifications received, the total verified, the total denied as ineligible, and the total returned to the participant as incomplete for the reporting period. Include the total number of participants who were removed from the program because they did not respond to a request for income verification.**

Self-certification was implemented in 2006 as directed by the Commission, and all applications are accepted and processed. The company does not ask for income verification. As reported in the company’s 2015-2017 CARE/ESA Budget in A. 15-02-013, the company began to select a random sample of CARE customers for post enrollment income verification in the second quarter of 2015. Pacific Power partners with Great Northern Services, a non-profit CBO located in Weed, CA. Their staff reviews submitted documentation and works with Pacific Power’s customers to ensure customers have provided correct documentation. This process is completed from May through September as the CBO’s staff is able to better focus on this task after most LIHEAP funding has been depleted.

In accordance with Resolution M-4842, Pacific Power did not conduct random CARE recertification in 2020.

Month	Requests for Income Verification	Income Eligible	Income Ineligible*
May	0	0	0
June	0	0	0
July	0	0	0
August	0	0	0
September	0	0	0
Total	0	0	0

*Income ineligible also includes customers that did not respond to the letter—they were not tracked separately.

- C. Describe the process for recertifying sub-metered tenants of master metered complexes. Discuss any problems between master metered ratepayers and sub-metered customers that were encountered during the reporting period.**

Each year the company sends a survey to sub-metered customers. The survey requests the customer provide the number of units eligible for CARE. The company also provides applications for sub-metered customers to apply for the CARE rate. The company applies the credit based on the number of CARE eligible residents. If the survey is not returned, a follow up call is attempted as another effort to gather accurate information.

The company distributes information packets to landlords/managers of master and

sub-metered sites informing owners of the program and the eligibility requirements for CARE. For master metered customers with tenants receiving the CARE credit, the company's website has a calculator to assist the owners or property managers calculate the proper credit for the occupants.

D. Describe any third-party process used for CARE certification, recertification and verification processes. Describe how these processes compare with the utility's efforts as far as cost effectiveness and effectiveness in reaching underserved households.

Great Northern Services is Pacific Power's community partner that assists customers with income verification through the random sample and the list of CARE participants with usage of 400% or more above baseline. The partnership allows Pacific Power's customers to have a local resource for assistance where they can also gather information about other services in their areas.

VII. OTHER TOPICS

A. What significant changes are there from the previous reporting period?

Resolution M 4842 implemented customer protection measures, including freezing of standard and high-usage reviews for the CARE eligibility.

B. Are there any other comments, recommendations or issues that need to be addressed?

The income verification process for high kWh users and for a random sample of participants is a roadblock in Pacific Power's efforts to increase CARE participation levels. Since these processes were implemented, a large number of households have been removed from the program. A portion of those customers likely do not meet income requirements, but others may not be responding to income verification requests due to a variety of reasons that include the difficulty of producing income verification documentation and in some cases, the fear of identity theft or the ramifications from sharing personal information.

In accordance with Resolution M 4842, Pacific Power did not conduct high usage certification.

Details regarding these mailings are included in the following table.

Month	Customers 400% above Baseline	Income Verified	Income Ineligible*
January	0	0	0
February	0	0	0
March	0	0	0
April	0	0	0
May	0	0	0
June	0	0	0
July	0	0	0
August	0	0	0
September	0	0	0
October	0	0	0
November	0	0	0
December	0	0	0
Total	0	0	0

*Income ineligible also includes customers that did not respond to the letter—they were not tracked separately.

CARE Expanded Program

The CARE Expanded Program is an extension of the residential CARE program that covers non-profit homeless shelters and group living facilities, migrant farm worker housing centers, qualified privately-owned employee housing, and qualified non-profit housing for agricultural employees.

I. PARTICIPANT INFORMATION

A. Number of participating non-profit facilities, by type, by month.

1. Give the total number of residential facilities and the total number of commercial facilities receiving the Expanded CARE discount.

As of December 31, 2020, the company has one commercial facility receiving the Expanded CARE discount. Attachment Table Expanded I.A includes details on Expanded CARE.

II. PROGRAM COSTS

A. Total Expanded CARE administrative costs. Compute administrative costs per participating facility. Give a breakdown in the following categories: Outreach; General Administration; Processing, Certification and Verification; Billing System Programming; Regulatory Compliance;

- 1. Provide the amount and a brief explanation of what is included in each of these categories. Outreach, General Administration, Processing, Certification and Verification, Billing System Programming, and Regulatory Compliance**

Costs were not tracked separately for the Expanded CARE program.

B. Provide discount information for the Expanded CARE program. Give the average annual discount per residential facility.

- 1. Give the average annual discount per residential facility.**

There were no residential facilities participating in 2020.

- 2. Give the average annual discount per commercial facility.**

The average annual discount per commercial facility was \$13.21.

III. OUTREACH

A. Provide a table showing the outreach activities undertaken, the number of customers reached (if known) and the number of applications returned as a result of the particular activity undertaken (if known).

Outreach was the same for the Expanded CARE program as the regular residential program, see Attachment Table IV.A.

B. Provide a narrative discussion of the following:

- 1. Provide an analysis of the utility's most cost-effective outreach for the group living facilities;**
- 2. Sharing information in overlapping service territories;**
- 3. Participation barriers encountered and steps taken to mitigate them;**
- 4. Public agencies used to solicit potential Expanded CARE facilities;**
- 5. Barriers encountered in identifying or enrolling customers in the Expanded CARE program.**

Outreach was intended to reach CARE residential program participants as well as participants for the Expanded CARE program. Since the company does not have

overlapping service territories, partnering with other utilities is not possible. The first barrier is identifying eligible customers. The company has worked with the State of California Department of Housing and Community Development to identify and enroll eligible facilities. Pacific Power's Regional Business Managers have provided information to several tribal groups in an effort to increase participation.

IV. PROGRAM MANAGEMENT

- A. Provide a table showing the total number of applications received, the total approved, the total denied as ineligible, the total returned to applicants as incomplete for the reporting period.**

No applications were received for the Expanded CARE program in 2020

- B. Describe any problems encountered during the reporting period with recertification and verification processes for Expanded CARE.**

No problems were encountered during the reporting period.

V. OTHER TOPICS

- A. What significant changes are there from the previous reporting period?**

No significant changes in 2020.

- B. Are there any other comments, recommendations or issues? Analyze the CARE Expansion program, progress over the past 12 months, identify issues that need work, identify areas that need improvements and make suggestions for improvement.**

No comments, recommendations or issues at this time.

CARE Tables

Reference	Title
I.A.	Number of Participating CARE Customers by Month
I.B.	Estimate of Potentially Eligible Customers
II.A.	Average Usage by Month for Non-CARE Customers
II.B.	Average Usage by Month for CARE Customers
II.C.	Average Usage by Month for CARE and Non-CARE Customers
III.A.	Average Monthly Bill for Non-CARE Customers
III.B.	Average Monthly Bill for CARE Customers
III.C.	Average Monthly Discount for CARE Customers
III.D.2.	Administrative Costs by Category
III.G.1.	CARE Balancing Account
III.H.1.	CARE Surcharge by Customer Class
IV.A.	CARE Outreach Activities
Expanded I.A.	Expanded CARE Participation

ESA Tables

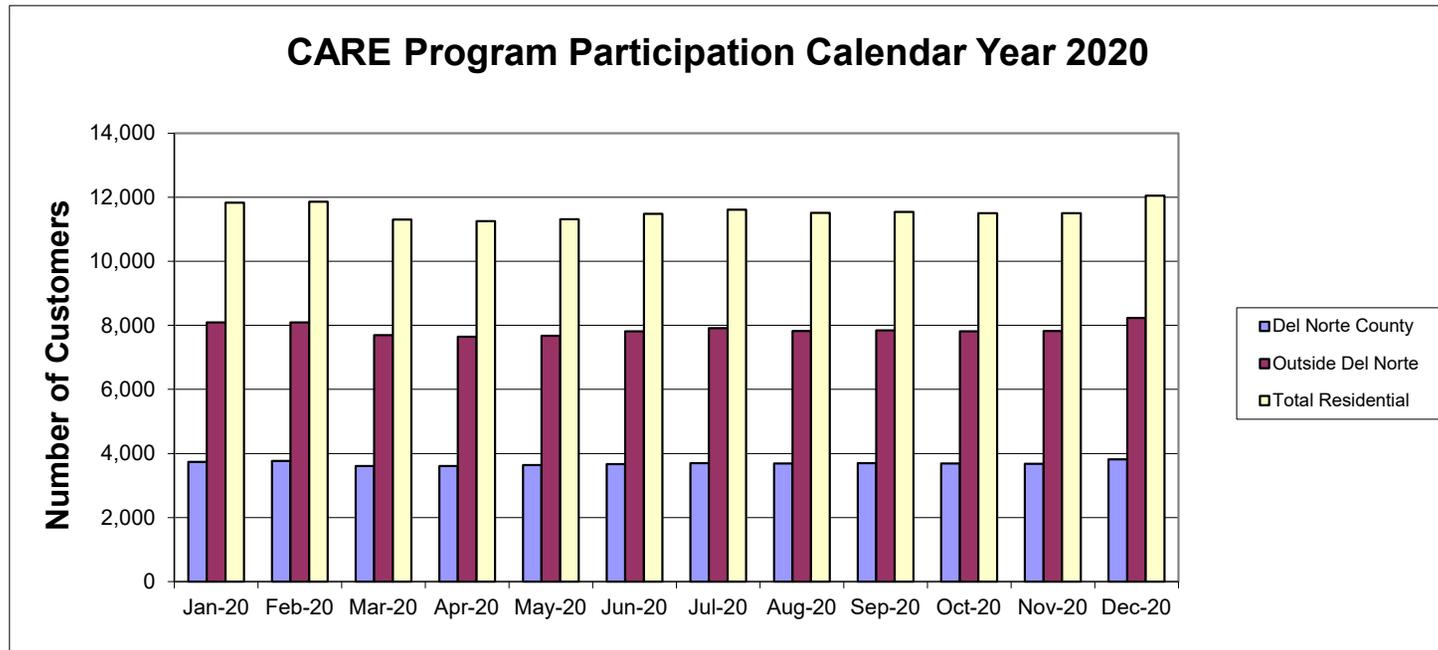
Reference	Title
VIII.A.	ESA Program Expenses
VIII.B.	ESA Administrative Expenses
VIII.C.	ESA Outreach Activities
VIII.D.	ESA Installations and Costs
VIII.E.	Energy Savings

**California CARE Program
Progress Report
Calendar Year 2020
Table I.A**

Number of Participating CARE Customers by Month

	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Del Norte County	3,742	3,771	3,605	3,612	3,634	3,666	3,697	3,692	3,696	3,685	3,676	3,813
Outside Del Norte	8,088	8,088	7,695	7,647	7,677	7,814	7,915	7,821	7,845	7,813	7,823	8,236
Total Residential	11,830	11,859	11,300	11,259	11,311	11,480	11,612	11,513	11,541	11,498	11,499	12,049

Percent Change	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Del Norte County	-0.11%	0.77%	-4.40%	0.19%	0.61%	0.88%	0.85%	-0.14%	0.11%	-0.30%	-0.24%	3.73%
Outside Del Norte	0.27%	0.00%	-4.86%	-0.62%	0.39%	1.78%	1.29%	-1.19%	0.31%	-0.41%	0.13%	5.28%
Total Residential	0.15%	0.25%	-4.71%	-0.36%	0.46%	1.49%	1.15%	-0.85%	0.24%	-0.37%	0.01%	4.78%



**California CARE Program
Progress Report
Calendar Year 2020
Table I.B**

monthly

Month	Total CARE Participants	Estimated Eligible for CARE*	Participation Rate
January	11,830	13,246	89.31%
February	11,859	13,246	89.53%
March	11,300	13,246	85.31%
April	11,259	13,246	85.00%
May	11,311	13,246	85.39%
June	11,480	13,246	86.67%
July	11,612	13,246	87.66%
August	11,513	13,246	86.92%
September	11,541	13,246	87.13%
October	11,498	13,246	86.80%
November	11,499	13,246	86.81%
December	12,049	13,246	90.96%

*Athens Research

**California CARE Program
Progress Report
Calendar Year 2020
Table II.A**

Average Usage by Month for Non-CARE Customers*

	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Del Norte County												
Baseline (Tier 1)	822	675	949	695	638	447	436	449	429	615	670	829
Non-Baseline (Tier 2)	534	422	793	336	197	331	281	282	282	132	237	488
Outside Del Norte												
Baseline (Tier 1)	716	603	791	599	383	406	397	411	401	408	571	743
Non-Baseline (Tier 2)	427	371	527	254	302	284	306	376	326	273	197	441
Total Residential												
Baseline (Tier 1)	746	620	836	626	456	418	408	422	408	467	601	767
Non-Baseline (Tier 2)	457	383	603	277	272	298	299	349	313	233	209	454

* Does not include net metering or master metered customers

**California CARE Program
Progress Report
Calendar Year 2020
Table II.B**

Average Usage by Month for CARE Customers*

	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Del Norte County												
Baseline (Tier 1)	846	773	1,020	737	673	482	456	463	447	636	681	862
Non-Baseline (Tier 2)	430	322	681	296	164	306	240	230	225	95	184	411
Outside Del Norte												
Baseline (Tier 1)	818	709	904	696	431	467	439	456	443	455	650	840
Non-Baseline (Tier 2)	397	346	479	225	258	261	261	324	285	246	170	422
Total Residential												
Baseline (Tier 1)	827	726	941	709	510	472	444	458	444	513	661	847
Non-Baseline (Tier 2)	407	340	543	247	227	275	255	294	266	198	175	419

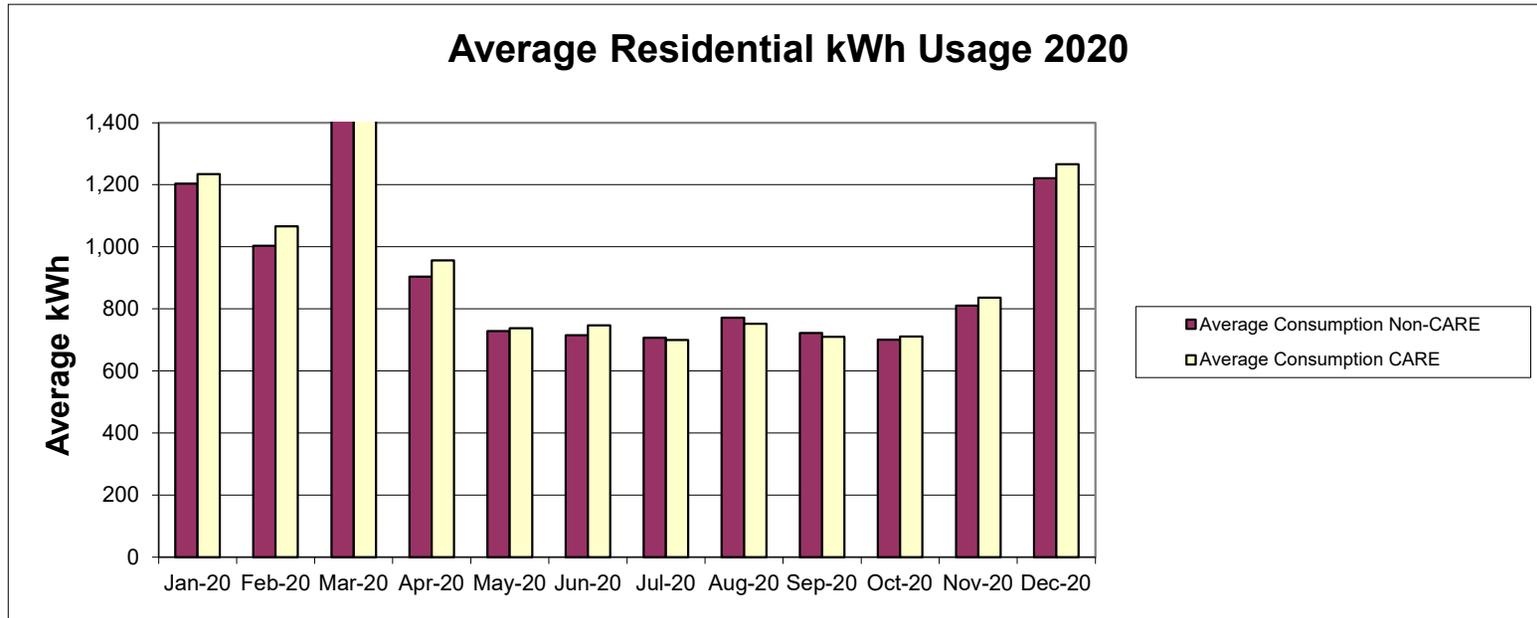
* Does not include net metering or master metered customers

**California CARE Program
Progress Report
Calendar Year 2020
Table II.C**

Average Usage by Month for CARE and Non-CARE Customers*

		Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Del Norte County													
Average Consumption	Non-CARE	1,356	1,096	1,742	1,030	835	778	717	731	711	748	908	1,318
	CARE	1,276	1,095	1,702	1,033	836	788	696	693	672	731	866	1,274
Outside Del Norte													
Average Consumption	Non-CARE	1,143	974	1,319	854	685	690	703	787	726	681	768	1,183
	CARE	1,215	1,055	1,383	921	689	728	700	780	728	701	820	1,262
Total Residential													
Average Consumption	Non-CARE	1,203	1,003	1,439	904	728	715	707	771	722	700	810	1,221
	CARE	1,234	1,066	1,484	956	737	747	699	752	710	711	836	1,266

* Does not include net metering or master metered customers



**California CARE Program
Progress Report
Calendar Year 2020
Table III.A**

Average Monthly Bill for Non-CARE Customers*

	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Del Norte County	\$ 220.84	\$ 137.52	\$ 278.41	\$ 155.34	\$ 125.84	\$ 116.75	\$ 108.22	\$ 110.26	\$ 106.44	\$ 111.77	\$ 132.66	\$ 193.27
Outside Del Norte	\$ 191.03	\$ 141.78	\$ 215.96	\$ 132.38	\$ 106.89	\$ 108.45	\$ 109.17	\$ 121.33	\$ 112.31	\$ 105.62	\$ 116.55	\$ 176.52
Total Residential	\$ 199.40	\$ 140.68	\$ 233.56	\$ 138.86	\$ 112.32	\$ 110.79	\$ 108.91	\$ 118.20	\$ 110.68	\$ 107.36	\$ 121.38	\$ 181.19

* Does not include net metering or master metered customers

**California CARE Program
Progress Report
Calendar Year 2020
Table III.B**

Average Monthly Bill for CARE Customers*

	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Del Norte County	\$ 170.58	\$ 102.57	\$ 220.81	\$ 124.94	\$ 99.35	\$ 93.06	\$ 83.38	\$ 82.39	\$ 79.78	\$ 85.95	\$ 100.00	\$ 147.16
Outside Del Norte	\$ 165.19	\$ 118.81	\$ 183.26	\$ 114.52	\$ 86.14	\$ 90.75	\$ 85.10	\$ 93.87	\$ 88.00	\$ 85.34	\$ 98.44	\$ 148.20
Total Residential	\$ 166.90	\$ 113.91	\$ 195.18	\$ 117.82	\$ 90.44	\$ 91.48	\$ 84.56	\$ 90.23	\$ 85.41	\$ 85.53	\$ 98.99	\$ 147.87

* Does not include net metering or master metered customers

**California CARE Program
Progress Report
Calendar Year 2020
Table III.C**

Average Monthly Discount for CARE Customers*

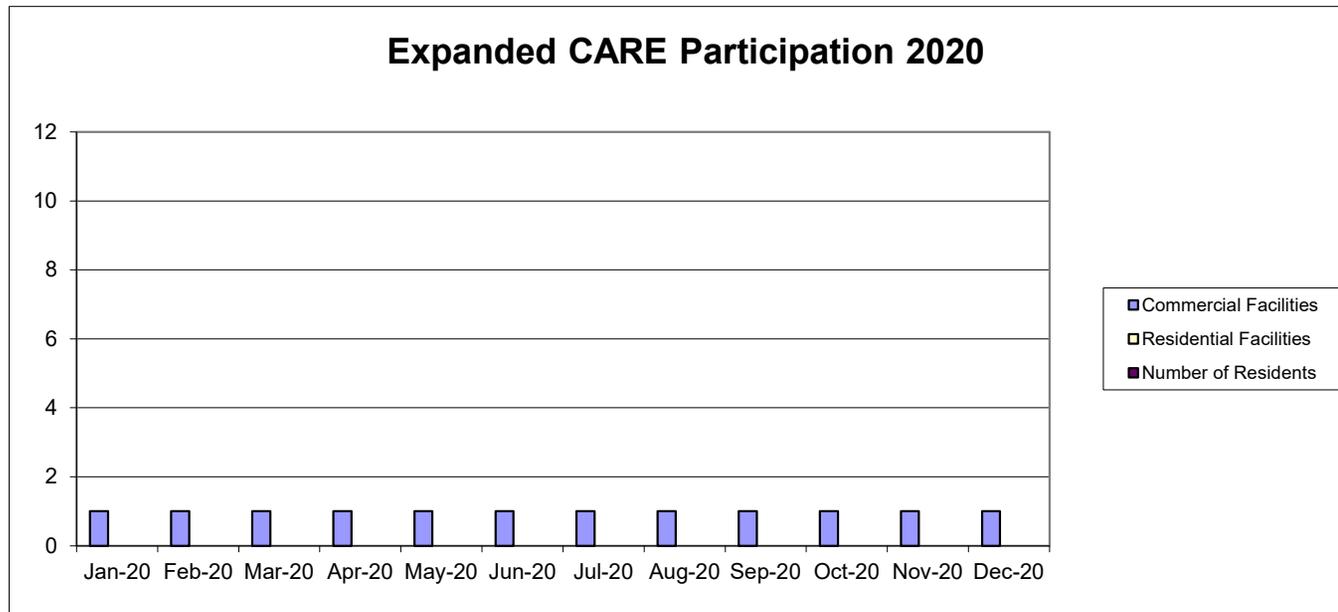
	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Del Norte County	\$ (40.86)	\$ (34.77)	\$ (52.77)	\$ (30.33)	\$ (24.24)	\$ (22.71)	\$ (20.46)	\$ (20.18)	\$ (19.58)	\$ (21.10)	\$ (24.51)	\$ (36.18)
Outside Del Norte	\$ (39.07)	\$ (33.66)	\$ (42.78)	\$ (27.10)	\$ (20.36)	\$ (21.57)	\$ (20.55)	\$ (22.70)	\$ (21.29)	\$ (20.64)	\$ (23.61)	\$ (35.99)
Total Residential	\$ (39.63)	\$ (33.96)	\$ (45.95)	\$ (28.13)	\$ (21.63)	\$ (21.93)	\$ (20.52)	\$ (21.90)	\$ (20.75)	\$ (20.78)	\$ (23.92)	\$ (36.05)

* Does not include net metering or master metered customers

**California Expanded CARE Program
Progress Report
Calendar Year 2020
Table Expanded I.A**

Commercial and Residential Facilities receiving the CARE discount under the Expanded CARE Program

	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Commercial Facilities	1	1	1	1	1	1	1	1	1	1	1	1
Residential Facilities	0	0	0	0	0	0	0	0	0	0	0	0
Number of Residents												



Average annual discount (Residential) \$0.00

Average annual discount (Commercial) -\$13.21

PacifiCorp (d/b/a Pacific Power)
CARE/ESA Programs 2020 Annual Report
Table III.D.2.
Administrative Costs by Category

CARE Program:	First Quarter	Second Quarter	Third Quarter	Fourth Quarter			
	Jan-March	April-June	July-Sept	Oct-Dec	YTD	Annual Budget	Percentage of Budget
Outreach							
Capitation Fees	\$0	\$0	\$0	\$0	\$0		
Applications/Inserts	\$1,475	\$3,582	\$6,165	\$7,128	\$18,350		
Media	\$0	\$2,955	\$429	\$34,154	\$37,538		
Other Outreach ⁽¹⁾	\$1,402	\$6,600	\$1,750	\$7,893	\$17,646		
Other Outreach subsumed in GRC	\$0	\$0	\$0	\$0	\$0		
Subtotal Outreach	\$2,877	\$13,137	\$8,344	\$49,175	\$73,534	\$80,000	91.92%
Processing/Certification/Verification							
Internal	\$0	\$0	\$0	\$0	\$0		
Outside Services ⁽²⁾	\$1,434	\$285	\$0	\$248	\$1,967		
Subtotal Processing/Certification/Verification	\$1,434	\$285	\$0	\$248	\$1,967	\$15,000	13.11%
General Administration							
Billing System/ Programming	\$0	\$0	\$0	\$0	\$0		
Consulting Services ⁽³⁾	\$1,799	\$0	\$0	\$0	\$1,799		
Regulatory Compliance							
Travel	\$0	\$0	\$0	\$0	\$0		
Filings	\$0	\$0	\$0	\$0	\$0		
Subtotal Regulatory Compliance	\$0	\$0	\$0	\$0	\$0		
Labor Costs (including overhead) ^{(4)*}							
Incremental	\$8,222	\$9,207	\$5,823	\$5,502	\$28,753		
Other general (please specify) **	\$0	\$0	\$0	\$0	\$0		
Other general subsumed in GRC (please specify)	\$0	\$0	\$0	\$0	\$0		
Subtotal General Administration	\$10,021	\$9,207	\$5,823	\$5,502	\$30,552	\$55,000	55.55%
TOTAL PROGRAM COSTS (including costs subsumed in GRC)							
TOTAL PROGRAM COSTS (excluding costs subsumed in GRC)	\$14,333	\$22,629	\$14,167	\$54,925	\$106,053	\$150,000	70.70%
CARE Program Discount	\$1,179,920	\$781,608	\$736,700	\$912,041	\$3,610,270	\$4,120,000	87.63%
GRAND TOTAL PROGRAM COSTS (excluding costs subsumed in GRC) & CUSTOMER DISCOUNTS	\$1,194,253	\$804,237	\$750,868	\$966,966	\$3,716,323	\$4,270,000	87.03%
GRAND TOTAL PROGRAM COSTS (including costs subsumed in GRC) & CUSTOMER DISCOUNTS							

(1) Other Outreach/General costs are defined as any direct costs that do not fall into the listed subcategories.

(2) Outside services should include third party entity contracts to process applications and perform certification and verification activities.

(3) Identify if consulting services are one time costs or ongoing and include a description of the provided services.

(4) Ratepayer funded overhead is to include labor overhead only, pursuant to D. 89-09-044 and D. 01-05-033.

Notes: * Estimated labor subsumed in General Rates is not included in costs above, per D.89-09-044 and D.01-05-033.

** 2018/2019 Athens Research Study conducted for SMJUs

PacifiCorp (d/b/a Pacific Power)
CARE/ESA Programs 2020 Annual Report
Table III.G.1.
CARE Balancing Account

Beginning balance @ January 1, 2020	9,665
Program benefits	3,610,270
Interest accrual	396
Recovery through the CARE surcharge	4,334,385
Administration costs	106,053
Balance @ December 31, 2020	(608,001)

This table is a snapshot in time of the balancing account at the beginning of the program year and balance at the end of the year.

PacifiCorp (d/b/a Pacific Power)
CARE/ESA Programs 2020 Annual Report
Table III.H.1.
CARE Surcharge by Customer Class

JANUARY THROUGH DECEMBER 2020

Customer Class	Surcharge collected	Surcharge \$/kWh	% of Avg. Bill	% of Total
Commercial	\$ 1,594,889	\$ 0.00674	4.54%	38.1%
Industrial	\$ 384,011	\$ 0.00674	6.12%	9.2%
Irrigation	\$ 554,434	\$ 0.00674	4.52%	13.2%
Street Lighting	\$ -	\$ -	-	-
Residential	\$ 1,651,272	\$ 0.00674	5.17%	39.5%
Total	\$ 4,184,606			100.0%

PacifiCorp (d/b/a Pacific Power)
CARE/ESA Programs 2019 Annual Report
Table IV.A.
CARE Outreach Activities

Activity	Summary	Timeline	Status (In Progress/Completed)	Cost
Bill Messages	Program information printed on customer bills	Ongoing	Completed	No incremental cost
Recertification Mailings and 45 Day Reminders	Application and mailing envelope sent to CARE customers to recertify eligibility	March 2020	Completed	\$1,761
CARE Applications	CARE application updates	Ongoing	Completed	\$350
CARE Enrollment Mailing	Direct mail to all residential customers not enrolled in CARE	May and November 2020	Completed	\$28,426
CARE Campaign Creative	Creative agency costs to update ads	Ongoing	Completed	\$10,538
Bill Insert	Program information included in residential bills	March and August 2020	Completed	\$4,513
Radio	Radio advertisements	October, November and December 2020	Completed	\$7,783
Print	Newspaper advertisements	October, November and December 2020	Completed	\$5,117
Digital/Social	Ad placements on social media and websites in service area	May, October, November and December 2020	Completed	\$14,100
IVR	Program information on IVR as customers wait on customer service telephone line	Ongoing	Completed	No incremental cost
Grocery Bags	Bags with CARE applications distributed by food banks	Ongoing	Completed	\$1,817
Energy Assistance Agencies	CARE Program information and applications to local agencies distributing LIHEAP funds	Ongoing	Completed	\$1,282
Pacific Power Website	Program information and application included on Company website	Ongoing	Completed	No incremental cost
New Customer Mailings	CARE information included in an information packet provided to new customers	Ongoing	Completed	No incremental cost
Climate Credit Letter	Letter to master meter accounts includes CARE information and applications	April and June 2020	Completed	No incremental cost
CARE Brochures	Brochures delivered to local employment offices, senior centers and housing offices.	Ongoing	Completed	\$1,750

PacifiCorp (d/b/a Pacific Power)
CARE/ESA Programs 2020 Annual Report
TABLE VIII.A.
ESA Program Expenses

ESA EXPENDITURES	Jan-March	April-June	July-Sept	Oct-Dec	YTD	Budget	Percentage of Budget
Program Costs							
Weatherization*	\$28,788	\$10,972	\$0	\$39,240	\$79,000	\$650,000	12.15%
Appliance Replacement*	\$0	\$0	\$0	\$0	\$0	\$0	NA
Education	\$1,300	\$1,200	\$0	\$1,600	\$4,100	\$15,000	27.33%
Total Program Costs	\$30,088	\$12,172	\$0	\$40,840	\$83,100	\$665,000	12.50%
Administrative Costs							
Outreach	\$0	\$722	\$29,980	\$0	\$30,702	\$40,000	76.76%
Inspections	\$528	\$0	\$0	\$0	\$528	\$10,000	5.28%
General**	\$14,268	\$7,935	\$12,707	\$9,949	\$44,858	\$161,750	27.73%
Total Administrative Costs	\$14,796	\$8,658	\$42,687	\$9,949	\$76,089	\$211,750	35.93%
Grand Total	\$44,884	\$20,830	\$42,687	\$50,788	\$159,189	\$876,750	18.16%

* Weatherization includes rebates on all measures provided by partnering agencies. The agencies provide weatherization and appliance replacement, but they are not budgeted separately.

** General Administrative Costs include agency administrative costs, consulting services and Pacific Power staff labor, travel, and employee expenses.

PacifiCorp (d/b/a Pacific Power)
CARE/ESA Programs 2020 Annual Report
TABLE VIII.B.
ESA Administrative Expenses

ESA Program:	Jan-March	April-June	July-Sept	Oct-Dec	YTD	Budget	Percentage of Budget
Outreach*							
Applications/Inserts	\$0	\$0	\$0	\$0	\$0		
Media	\$0	\$0	\$29,980	\$0	\$29,980		
Other Outreach ⁽¹⁾	\$0	\$0	\$0	\$0	\$0		
Other Outreach subsumed in GRC	\$0	\$722	\$0	\$0	\$722		
Subtotal Outreach	\$0	\$722	\$29,980	\$0	\$30,702	\$40,000	76.76%
Inspections							
Internal	\$528	\$0	\$0	\$0	\$528		
Outside Services	\$0	\$0	\$0	\$0	\$0		
Subtotal Inspections	\$528	\$0	\$0	\$0	\$528	\$10,000	5.28%
General Administration							
Billing System/ Programming	\$0	\$0	\$0	\$0	\$0		
Consulting Services ⁽²⁾ **	\$1,799	\$0	\$9,880	\$0	\$11,679		
Regulatory Compliance							
Travel	\$0	\$0	\$0	\$0	\$0		
Filings	\$0	\$0	\$0	\$0	\$0		
Total Regulatory Compliance	\$0	\$0	\$0	\$0	\$0		
Labor Costs (including overhead) ⁽³⁾							
Incremental	\$8,128	\$6,410	\$2,827	\$4,366	\$21,731		
Subsumed in General Rates	\$0	\$0	\$0	\$0	\$0		
Total Labor Costs	\$8,128	\$6,410	\$2,827	\$4,366	\$21,731		
Other Outside Services	\$0	\$0	\$0	\$0	\$0		
Other General ⁽⁴⁾ ***	\$4,340	\$1,525	\$0	\$5,583	\$11,448		
General costs subsumed in GRC	\$0	\$0	\$0	\$0	\$0		
Subtotal General Administration	\$14,268	\$7,935	\$12,707	\$9,949	\$44,859	\$161,750	27.73%
TOTAL ESA ADMINISTRATION COSTS (including costs subsumed in GRC)							
TOTAL ESA ADMINISTRATION COSTS (excluding costs subsumed in GRC)	\$14,796	\$8,658	\$42,687	\$9,949	\$76,089	\$211,750	35.93%

(1) Other Outreach/General costs are defined as direct costs that do not fall into the listed subcategories.

(2) Utilities should describe the services and indicate if they are on-going or one time expenditures.

(3) Labor costs are defined as incremental labor costs charged to ESA that are not recovered in general operations. If the utility allocates annual incremental labor costs to each category instead of tracking labor costs for each category separately, please indicate such and explain the allocation factor used.

(4) Utilities should describe the other administrative services received and the companies or agencies that provide them.

Note: Estimated labor subsumed in General Rates is not included in costs above, per D.89-09-044 and D.01-05-033.

* Partnering agencies also provide outreach services.

** Includes cost for 2018/2019 Athens Evaluation Study reimbursed in Q2, and cost for Weatherization Measure Updates completed in Q2.

*** Includes administrative costs reimbursed to local weatherizing agencies (Great Northern Services, Del Norte Senior Center and Redwood Community Action Agency), and employee expenses.

PacifiCorp (d/b/a Pacific Power)
CARE/ESA Programs 2020 Annual Report
TABLE VIII.C.
ESA Outreach Activities

Activity	Summary	Timeline	Status (In Progress/Completed)	Costs
Bill Insert	CARE brochure distributed in residential bills included ESA program information (approx. 30,000)	March and August 2020	Completed	No incremental cost
CA LIW Campaign Creative	Creative agency costs to update ads	Ongoing	Completed	\$4,980
Print	Newspaper ads	August, September, October 2020	Completed	\$5,117
Education Materials	Provided to agencies for inclusion in their education packets	March 2020	Completed	\$722
Digital/Social	Online and Social Ads	August, September, October 2020	Completed	\$6,877
Radio	Radio advertisement	August, September, October 2020	Completed	\$13,006
Bill Message	Message regarding availability of no-cost energy efficiency services	Monthly	Completed	No incremental cost
Partnering Agencies	Local agencies that provide the weatherization services promote the program to households that receive other services such as energy assistance and food boxes	Ongoing	Completed	No incremental cost
Pacific Power Website	Program information included on Company website	Ongoing	Completed	No incremental cost
Counter Displays	Program information continues to be displayed in local social service agency offices	Ongoing	Completed	No incremental cost

PacifiCorp (d/b/a Pacific Power)
 CARE/ESA Programs 2020 Annual Report
 Table VIII.D.
 ESA Installations and Costs

First Quarter: January-March

Second Quarter: April-June

Third Quarter: July-Sept

Measures	Units	Completed			Costs*			Completed			Costs*			Completed			Costs*		
		Region 1**	Region 16**	Total	Region 1**	Region 16**	Total	Region 1**	Region 16**	Total	Region 1**	Region 16**	Total	Region 1**	Region 16**	Total	Region 1**	Region 16**	Total
Infiltration & Space Conditioning																			
Cooler Cover	Home	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Outlet Switch Gaskets	Each	0	78	78	\$0	\$157	\$157	0	74	74	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Shell Infiltration	Home	0	13	13	\$0	\$4,773	\$4,773	0	14	14	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Threshold	Home	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Weatherization																			
Attic Insulation	Home	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Attic Venting	Home	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Ceiling Insulation	Home	0	3	3	\$0	\$1,099	\$1,099	0	1	1	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Floor Insulation	Home	0	4	4	\$0	\$802	\$802	0	4	4	\$0	\$2,758	\$2,758	0	0	0	\$0	\$0	\$0
Wall Insulation	Home	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Weatherstripping	Home	0	12	12	\$0	\$601	\$601	0	12	12	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Caulking	Home	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Home Repairs	Home	0	5	5	\$0	\$200	\$200	0	3	3	\$0	\$220	\$220	0	0	0	\$0	\$0	\$0
Low Flow Shower Device	Each	0	13	13	\$0	\$587	\$587	0	9	9	\$0	\$572	\$572	0	0	0	\$0	\$0	\$0
Thermostatic Shower Valve	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Minor Envelope Repair	Home	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Water Heater Pipe Wrap	Home	0	3	3	\$0	\$163	\$163	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Sink Faucet Aerator	Each	0	23	23	\$0	\$298	\$298	0	22	22	\$0	\$403	\$403	0	0	0	\$0	\$0	\$0
Water Heater Blanket	Home	0	2	2	\$0	\$202	\$202	0	4	4	\$0	\$337	\$337	0	0	0	\$0	\$0	\$0
Furnaces																			
Repair - Gas	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Replacement - Gas	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Repair - Electric	Each	0	0	0	\$0	\$0	\$0	0	2	2	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Replacement - Electric	Each	0	0	0	\$0	\$0	\$0	0	1	1	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Miscellaneous Measures																			
Door Replacement	Each	0	8	8	\$0	\$4,193	\$4,193	0	9	9	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Glass Replacement	Each	0	76	76	\$0	\$11,873	\$11,873	0	81	81	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Duct Wrap	Home	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Duct Register	Home	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Storm Windows - Glass Fixed	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Storm Windows - Glass Operable	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Vinyl Retro Window	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Timed Thermostat	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Filter Alert Device	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Foam Tape	Home	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Gas Water Heater Repair/Replace	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Elec Water Heater Repair/Replace	Each	0	2	2	\$0	\$152	\$152	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Reusable Filter/Replacement Signal	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Solar Screens	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Compact Fluorescent Bulbs	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
LED Bulbs	Each	0	209	209	\$0	\$1,727	\$1,727	0	239	239	\$0	\$2,139	\$2,139	0	0	0	\$0	\$0	\$0
Refrigerators	Each	0	1	1	\$0	\$816	\$816	0	5	5	\$0	\$3,543	\$3,543	0	0	0	\$0	\$0	\$0
Geo Exchange Heat Pumps	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Microwaves	Each	0	6	6	\$0	\$1,043	\$1,043	0	4	4	\$0	\$695	\$695	0	0	0	\$0	\$0	\$0
CFL Fixtures	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
LED Fixtures	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Clothes Washer	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Furnace Filters	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0
Power Strips	Each	0	1	1	\$0	\$102	\$102	0	3	3	\$0	\$305	\$305	0	0	0	\$0	\$0	\$0
TOTAL HOMES		0	13	13	\$0	\$28,788	\$28,788	0	14	14	\$0	\$10,972	\$10,972	0	0	0	\$0	\$0	\$0
Single Family		0	5	5				0	10	10				0	0	0			
Mobile Home		0	3	3				0	4	4				0	0	0			
Multi Family		0	5	5				0	0	0				0	0	0			

*Only costs billed to Pacific Power included. Agencies leverage Company monies with federal funds which they use to cover additional measure costs and to serve additional eligible households.

**Region 1 = coastal area, Region 16 = eastern area.

PacifiCorp (d/b/a Pacific Power)
CARE/ESA Programs 2020 Annual Report
Table VIII.D.
ESA Installations and Costs

Fourth Quarter: October-Dec

Year to Date Totals

Measures	Units	Total	Completed			Costs*			Completed YTD*		Costs YTD*	
			Region 1**	Region 16**	Total	Region 1**	Region 16**	Total	Region 1**	Region 16**	Region 1**	Region 16**
Infiltration & Space Conditioning												
Cooler Cover	Home	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Outlet Switch Gaskets	Each	\$0	0	98	98	\$0	\$1,349	\$1,349	0	250	\$0	\$1,506
Shell Infiltration	Home	\$0	0	16	16	\$0	\$8,166	\$8,166	0	43	\$0	\$12,939
Threshold	Home	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Weatherization												
Attic Insulation	Home	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Attic Venting	Home	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Ceiling Insulation	Home	\$0	0	4	4	\$0	\$6,280	\$6,280	0	8	\$0	\$7,379
Floor Insulation	Home	\$0	0	1	1	\$0	\$0	\$0	0	9	\$0	\$3,560
Wall Insulation	Home	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Weatherstripping	Home	\$0	0	14	14	\$0	\$3,438	\$3,438	0	38	\$0	\$4,039
Caulking	Home	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Home Repairs	Home	\$0	0	22	22	\$0	\$2,239	\$2,239	0	30	\$0	\$2,660
Low Flow Shower Device	Each	\$0	0	8	8	\$0	\$660	\$660	0	30	\$0	\$1,819
Thermostatic Shower Valve	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Minor Envelope Repair	Home	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Water Heater Pipe Wrap	Home	\$0	0	2	2	\$0	\$167	\$167	0	5	\$0	\$329
Sink Faucet Aerator	Each	\$0	0	16	16	\$0	\$907	\$907	0	61	\$0	\$1,608
Water Heater Blanket	Home	\$0	0	1	1	\$0	\$135	\$135	0	7	\$0	\$674
Furnaces												
Repair - Gas	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Replacement - Gas	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Repair - Electric	Each	\$0	0	0	0	\$0	\$0	\$0	0	2	\$0	\$0
Replacement - Electric	Each	\$0	0	0	0	\$0	\$0	\$0	0	1	\$0	\$0
Miscellaneous Measures												
Door Replacement	Each	\$0	0	4	4	\$0	\$2,713	\$2,713	0	21	\$0	\$6,906
Glass Replacement	Each	\$0	0	73	73	\$0	\$8,005	\$8,005	0	230	\$0	\$19,878
Duct Wrap	Home	\$0	0	1	1	\$0	\$142	\$142	0	1	\$0	\$142
Duct Register	Home	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Storm Windows - Glass Fixed	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Storm Windows - Glass Operable	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Vinyl Retro Window	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Timed Thermostat	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Filter Alert Device	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Foam Tape	Home	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Gas Water Heater Repair/Replace	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Elec Water Heater Repair/Replace	Each	\$0	0	0	0	\$0	\$0	\$0	0	2	\$0	\$152
Reusable Filter/Replacement Signal	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Solar Screens	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Compact Fluorescent Bulbs	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
LED Bulbs	Each	\$0	0	225	225	\$0	\$2,858	\$2,858	0	673	\$0	\$6,725
Refrigerators	Each	\$0	0	1	1	\$0	\$0	\$0	0	7	\$0	\$4,359
Geo Exchange Heat Pumps	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Microwaves	Each	\$0	0	5	5	\$0	\$1,156	\$1,156	0	15	\$0	\$2,895
CFL Fixtures	Each	\$0	0	1	1	\$0	\$191	\$191	0	1	\$0	\$191
LED Fixtures	Each	\$0	0	2	2	\$0	\$568	\$568	0	2	\$0	\$568
Clothes Washer	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Furnace Filters	Each	\$0	0	2	2	\$0	\$265	\$265	0	2	\$0	\$265
Power Strips	Each	\$0	0	0	0	\$0	\$0	\$0	0	4	\$0	\$406
TOTAL HOMES		\$0	0	16	16	\$0	\$39,240	\$39,240	0	43	\$0	\$79,000
Single Family			0	14	14				0	29		
Mobile Home			0	2	2				0	9		
Multi Family			0	0	0				0	5		

*Only costs billed to Pacific Power included. Agencies leverage Company monies with federal funds which they use to cover additional measure costs and to serve additional eligible households.

**Region 1 = coastal area, Region 16 = eastern area.

PacifiCorp (d/b/a Pacific Power)
 CARE/ESA Programs 2020 Annual Report
 Table VIII.E.
 Energy Savings

First Quarter: Jan-March

Measures	Units	Annual Energy Savings						Lifetime Energy Savings					
		Region 1		Region 16		Total		Region 1		Region 16		Total	
		kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
Infiltration & Space Conditioning													
Cooler Cover*	Home	NA		NA		NA		NA		NA		NA	
Outlet Switch Gaskets*	Each	NA		NA		NA		NA		NA		NA	
Shell Infiltration*	Home	NA		NA		NA		NA		NA		NA	
Threshold*	Home	NA		NA		NA		NA		NA		NA	
Weatherization													
Attic Insulation	Home	0		0		0		0		0		0	
Attic Venting	Home	0		0		0		0		0		0	
Ceiling Insulation	Home	0		642		642		0		16050		16050	
Floor Insulation	Home	0		2115		2115		0		52875		52875	
Wall Insulation	Home	0		0		0		0		0		0	
Weatherstripping*	Home	NA		NA		NA		NA		NA		NA	
Caulking*	Home	NA		NA		NA		NA		NA		NA	
Home Repairs*	Home	NA		NA		NA		NA		NA		NA	
Low Flow Shower Device	Each	0		2516		2516		0		25160		25160	
Thermostatic Shower Valve	Each	0		0		0		0		0		0	
Minor Envelope Repair*	Home	NA		NA		NA		NA		NA		NA	
Water Heater Pipe Wrap	Home	0		318		318		0		4,770		4,770	
Sink Faucet Aerator	Each	0		4,845		4,845		0		72,675		72,675	
Water Heater Blanket	Home	0		196		196		0		0		0	
Furnaces													
Repair - Gas	Each	0		0		0		0		0		0	
Replacement - Gas	Each	0		0		0		0		0		0	
Repair - Electric	Each	0		0		0		0		0		0	
Replacement - Electric	Each	0		0		0		0		0		0	
Miscellaneous Measures													
Door Replacement*	Each	NA		NA		NA		NA		NA		NA	
Glass Replacement*	Each	NA		NA		NA		NA		NA		NA	
Duct Wrap	Home	0		0		0		0		0		0	
Duct Register	Home	0		0		0		0		0		0	
Storm Windows - Glass Fixed	Each	0		0		0		0		0		0	
Storm Windows - Glass Operable	Each	0		0		0		0		0		0	
Vinyl Retro Window	Each	0		0		0		0		0		0	
Timer Thermostat	Each	0		0		0		0		0		0	
Filter Alert Device	Each	0		0		0		0		0		0	
Foam Tape	Home	0		0		0		0		0		0	
Gas Water Heater Repair/Replace	Each	0		0		0		0		0		0	
Ele Water Heater Repair/Replace	Each	0		260		260		0		3380		3380	
Reusable Filter/Replacement Signal	Each	0		0		0		0		0		0	
Solar Screens	Each	0		0		0		0		0		0	
Compact Fluorescent Bulbs	Each	0		0		0		0		0		0	
LED Bulbs	Each	0		2111		2111		0		33774		33774	
Refrigerators	Each	0		655		655		0		11135		11135	
Geo Exchange Heat Pumps	Each	0		0		0		0		0		0	
Microwaves	Each	0		396		396		0		5940		5940	
CFL Fixtures	Each	0		0		0		0		0		0	
LED Fixtures	Each	0		0		0		0		0		0	
Clothes Washer	Each	0		0		0		0		0		0	
Furnace Filters	Each	0		0		0		0		0		0	
Power Strips	Each	0		219		219		0		1095		1095	
Bundled Savings*	Each	0		310		310		0		1,550		1,550	
TOTAL		0		14,583		14,583		0		228,404		228,404	
Total Number of Homes Weatherized		0		13		13		0					

Note: *NA indicates that kWh savings are included based on an estimate for homes receiving one or more of the indicated measures, with the kWh savings per home included under Bundled Savings.

PacifiCorp (d/b/a Pacific Power)
 CARE/ESA Programs 2020 Annual Report
 Table VIII.E.
 Energy Savings

Second Quarter: April-June

Measures	Units	Annual Energy Savings						Lifetime Energy Savings					
		Region 1		Region 16		Total		Region 1		Region 16		Total	
		kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
Infiltration & Space Conditioning													
Cooler Cover*	Home	NA		NA		NA		NA		NA		NA	
Outlet Switch Gaskets*	Each	NA		NA		NA		NA		NA		NA	
Shell Infiltration*	Home	NA		NA		NA		NA		NA		NA	
Threshold*	Home	NA		NA		NA		NA		NA		NA	
Weatherization													
Attic Insulation	Home	0		0		0		0		0		0	
Attic Venting	Home	0		0		0		0		0		0	
Ceiling Insulation	Home	0		224		224		-		5,600		5,600	
Floor Insulation	Home	0		2,660		2,660		-		66,500		66,500	
Wall Insulation	Home	0		0		-		0		-		-	
Weatherstripping*	Home	NA		NA		NA		NA		NA		NA	
Caulking*	Home	NA		NA		NA		NA		NA		NA	
Home Repairs*	Home	NA		NA		NA		NA		NA		NA	
Low Flow Shower Device	Each	-		1,836		1,836		-		18,360		18,360	
Thermostatic Shower Valve	Each	-		0		-		-		0		-	
Minor Envelope Repair*	Home	NA		NA		NA		NA		NA		NA	
Water Heater Pipe Wrap	Home	-		0		-		-		-		-	
Sink Faucet Aerator	Each	-		4,818		4,818		-		43,362		43,362	
Water Heater Blanket	Home	0		392		392		0		1,960		1,960	
Furnaces													
Repair - Gas	Each	0		0		0		0		0		0	
Replacement - Gas	Each	0		0		0		0		0		0	
Repair - Electric	Each	0		0		0		0		0		0	
Replacement - Electric	Each	0		0		0		0		0		0	
Miscellaneous Measures													
Door Replacement*	Each	NA		NA		NA		NA		NA		NA	
Glass Replacement*	Each	NA		NA		NA		NA		NA		NA	
Duct Wrap	Home	0		-		-		-		-		-	
Duct Register	Home	0		0		0		0		0		0	
Storm Windows - Glass Fixed	Each	0		0		0		0		0		0	
Storm Windows - Glass Operable	Each	0		0		0		0		0		0	
Vinyl Retro Window	Each	0		0		0		0		0		0	
Timed Thermostat	Each	0		0		0		0		0		0	
Filter Alert Device	Each	0		0		0		0		0		0	
Foam Tape	Home	0		0		0		0		0		0	
Gas Water Heater Repair/Replace	Each	0		0		0		0		0		0	
Ele Water Heater Repair/Replace	Each	0		0		0		-		0		-	
Reusable Filter/Replacement Signal	Each	0		0		0		0		0		0	
Solar Screens	Each	0		0		0		0		0		0	
Compact Fluorescent Bulbs	Each	0		-		-		-		-		-	
LED Bulbs	Each	0		2,414		2,414		0		38,622		38,622	
Refrigerators	Each	-		3,275		3,275		-		55,675		55,675	
Geo Exchange Heat Pumps	Each	0		0		0		0		0		0	
Microwaves	Each	0		264		264		-		3,960		3,960	
CFL Fixtures	Each	0		0		0		-		0		-	
LED Fixtures	Each	0		0		0		0		0		0	
Clothes Washer	Each	0		0		0		0		-		-	
Furnace Filters	Each	0		0		0		0		0		0	
Power Strips	Each	-		657		657		-		3,285		3,285	
Bundled Savings*	Each	0		180		180		-		1,800		1,800	
TOTAL				16,720		16,720				239,124		239,124	
Total Number of Homes Weatherized		0		14		14							

Note: *NA indicates that kWh savings are included based on an estimate for homes receiving one or more of the indicated measures, with the kWh savings per home included under Bundled Savings.

PacifiCorp (d/b/a Pacific Power)
 CARE/ESA Programs 2020 Annual Report
 Table VIII.E.
 Energy Savings

Third Quarter: July-Aug

Measures	Units	Annual Energy Savings						Lifetime Energy Savings					
		Region 1		Region 16		Total		Region 1		Region 16		Total	
		kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
Infiltration & Space Conditioning													
Cooler Cover*	Home	NA		NA		NA		NA		NA		NA	
Outlet Switch Gaskets*	Each	NA		NA		NA		NA		NA		NA	
Shell Infiltration*	Home	NA		NA		NA		NA		NA		NA	
Threshold*	Home	NA		NA		NA		NA		NA		NA	
Weatherization													
Attic Insulation	Home	0		0		0		0		0		0	
Attic Venting	Home	0		0		0		0		0		0	
Ceiling Insulation	Home	0		0		0		0		-		-	
Floor Insulation	Home	0		-		-		0		-		-	
Wall Insulation	Home	0		0		0		0		0		0	
Weatherstripping*	Home	NA		NA		NA		NA		NA		NA	
Caulking*	Home	NA		NA		NA		NA		NA		NA	
Home Repairs*	Home	NA		NA		NA		NA		NA		NA	
Low Flow Shower Device	Each	0		-		-		0		-		-	
Thermostatic Shower Valve	Each	0		0		0		0		-		-	
Minor Envelope Repair*	Home	NA		NA		NA		NA		NA		NA	
Water Heater Pipe Wrap	Home	0		-		-		0		-		-	
Sink Faucet Aerator	Each	0		-		-		0		-		-	
Water Heater Blanket	Home	0		0		0		0		0		0	
Furnaces													
Repair - Gas	Each	0		0		0		0		0		0	
Replacement - Gas	Each	0		0		0		0		0		0	
Repair - Electric	Each	0		0		0		0		0		0	
Replacement - Electric	Each	0		0		0		0		0		0	
Miscellaneous Measures													
Door Replacement*	Each	NA		NA		NA		NA		NA		NA	
Glass Replacement*	Each	NA		NA		NA		NA		NA		NA	
Duct Wrap	Home	0		0		0		0		-		-	
Duct Register	Home	0		0		0		0		0		0	
Storm Windows - Glass Fixed	Each	0		0		0		0		0		0	
Storm Windows - Glass Operable	Each	0		0		0		0		0		0	
Vinyl Retro Window	Each	0		0		0		0		0		0	
Timed Thermostat	Each	0		0		0		0		0		0	
Filter Alert Device	Each	0		0		0		0		0		0	
Foam Tape	Home	0		0		0		0		0		0	
Gas Water Heater Repair/Replace	Each	0		0		0		0		0		0	
Ele Water Heater Repair/Replace	Each	0		0		0		0		0		0	
Reusable Filter/Replacement Signal	Each	0		0		0		0		0		0	
Solar Screens	Each	0		0		0		0		0		0	
Compact Fluorescent Bulbs	Each	0		-		-		0		-		-	
LED Bulbs	Each	0		-		-		0		-		-	
Refrigerators	Each	0		-		-		0		-		-	
Geo Exchange Heat Pumps	Each	0		0		0		0		0		0	
Microwaves	Each	0		0		0		0		0		0	
CFL Fixtures	Each	0		0		0		0		0		0	
LED Fixtures	Each	0		0		0		0		-		-	
Clothes Washer	Each	0		0		0		0		0		0	
Furnace Filters	Each	0		0		0		0		0		0	
Power Strips	Each	0		-		-		0		-		-	
Bundled Savings*	Each	0		-		-		0		-		-	
TOTAL													
Total Number of Homes Weatherized		0		0		0							

Note: *NA indicates that kWh savings are included based on an estimate for homes receiving one or more of the indicated measures, with the kWh savings per home included under Bundled Savings.

PacifiCorp (d/b/a Pacific Power)
 CARE/ESA Programs 2020 Annual Report
 Table VIII.E.
 Energy Savings

Fourth Quarter: Oct-Dec

Measures	Units	Annual Energy Savings						Lifetime Energy Savings					
		Region 1		Region 16		Total		Region 1		Region 16		Total	
		kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
Infiltration & Space Conditioning													
Cooler Cover*	Home	NA		NA		NA		NA		NA		NA	
Outlet Switch Gaskets*	Each	NA		NA		NA		NA		NA		NA	
Shell Infiltration*	Home	NA		NA		NA		NA		NA		NA	
Threshold*	Home	NA		NA		NA		NA		NA		NA	
Weatherization													
Attic Insulation	Home	0		0		0		0		0		0	
Attic Venting	Home	0		0		0		0		0		0	
Ceiling Insulation	Home	0		896		896		-		22,400		22,400	
Floor Insulation	Home	-		665		665		-		16,625		16,625	
Wall Insulation	Home	0		0		0		0		0		0	
Weatherstripping*	Home	NA		NA		NA		NA		NA		NA	
Caulking*	Home	NA		NA		NA		NA		NA		NA	
Home Repairs*	Home	NA		NA		NA		NA		NA		NA	
Low Flow Shower Device	Each	-		1,632		1,632		-		16,320		16,320	
Thermostatic Shower Valve	Each	-		0		-		-		-		-	
Minor Envelope Repair*	Home	NA		NA		NA		NA		NA		NA	
Water Heater Pipe Wrap	Home	-		244		244		-		3,660		3,660	
Sink Faucet Aerator	Each	-		3,504		3,504		-		31,536		31,536	
Water Heater Blanket	Home	0		98		98		0		490		490	
Furnaces													
Repair - Gas	Each	0		0		0		0		0		0	
Replacement - Gas	Each	0		0		0		0		0		0	
Repair - Electric	Each	0		0		0		0		0		0	
Replacement - Electric	Each	0		0		0		0		0		0	
Miscellaneous Measures													
Door Replacement*	Each	NA		NA		NA		NA		NA		NA	
Glass Replacement*	Each	NA		NA		NA		NA		NA		NA	
Duct Wrap	Home	-		315		315		-		5,670		5,670	
Duct Register	Home	0		0		0		0		0		0	
Storm Windows - Glass Fixed	Each	0		0		0		0		0		0	
Storm Windows - Glass Operable	Each	0		0		0		0		0		0	
Vinyl Retro Window	Each	0		0		0		0		0		0	
Timed Thermostat	Each	0		0		0		0		0		0	
Filter Alert Device	Each	0		0		0		0		0		0	
Foam Tape	Home	0		0		0		0		0		0	
Gas Water Heater Repair/Replace	Each	0		0		0		0		0		0	
Ele Water Heater Repair/Replace	Each	0		0		0		-		-		-	
Reusable Filter/Replacement Signal	Each	0		0		0		0		0		0	
Solar Screens	Each	0		0		0		0		0		0	
Compact Fluorescent Bulbs	Each	0		-		-		0		-		-	
LED Bulbs	Each	0		2,273		2,273		0		36,360		36,360	
Refrigerators	Each	-		655		655		-		11,135		11,135	
Geo Exchange Heat Pumps	Each	0		0		0		0		0		0	
Microwaves	Each	0		330		462		-		4,950		4,950	
CFL Fixtures	Each	0		21		21		-		336		336	
LED Fixtures	Each	0		0		0		0		-		-	
Clothes Washer	Each	0		0		0		0		0		0	
Furnace Filters	Each	0		96		96		-		96		96	
Power Strips	Each	-		-		-		-		-		-	
Bundled Savings*	Each	0		240		240		-		2,400		2,400	
TOTAL		-		10,969		11,101				151,978		151,978	
Total Number of Homes Weatherized		0		16		16							

Note: *NA indicates that kWh savings are included based on an estimate for homes receiving one or more of the indicated measures, with the kWh savings per home included under Bundled Savings.

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 Energy Savings

Measures	Units	Annual Energy Savings YTD						Lifetime Energy Savings YTD					
		Region 1		Region 16		Total		Region 1		Region 16		Total	
		kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
Infiltration & Space Conditioning													
Cooler Cover*	Home	NA		NA		NA		NA		NA		NA	
Outlet Switch Gaskets*	Each	NA		NA		NA		NA		NA		NA	
Shell Infiltration*	Home	NA		NA		NA		NA		NA		NA	
Threshold*	Home	NA		NA		NA		NA		NA		NA	
Weatherization													
Attic Insulation	Home	0		0		0		0		0		0	
Attic Venting	Home	0		0		0		0		0		0	
Ceiling Insulation	Home	0		1,762		1,762		-		44,050		44,050	
Floor Insulation	Home	-		5,440		5,440		-		136,000		136,000	
Wall Insulation	Home	0		0		-		0		-		-	
Weatherstripping*	Home	NA		NA		NA		NA		NA		NA	
Caulking*	Home	NA		NA		NA		NA		NA		NA	
Home Repairs*	Home	NA		NA		NA		NA		NA		NA	
Low Flow Shower Device	Each	-		5,984		5,984		-		59,840		59,840	
Thermostatic Shower Valve	Each	-		-		-		-		-		-	
Minor Envelope Repair*	Home	NA		NA		NA		NA		NA		NA	
Water Heater Pipe Wrap	Home	-		562		562		-		8,430		8,430	
Sink Faucet Aerator	Each	-		13,167		13,167		-		147,573		147,573	
Water Heater Blanket	Home	0		686		686		0		2,450		2,450	
Furnaces													
Repair - Gas	Each	0		0		0		0		0		0	
Replacement - Gas	Each	0		0		0		0		0		0	
Repair - Electric	Each	0		0		0		0		0		0	
Replacement - Electric	Each	0		0		0		0		0		0	
Miscellaneous Measures													
Door Replacement*	Each	NA		NA		NA		NA		NA		NA	
Glass Replacement*	Each	NA		NA		NA		NA		NA		NA	
Duct Wrap	Home	-		315		315		-		5,670		5,670	
Duct Register	Home	0		0		0		0		0		0	
Storm Windows - Glass Fixed	Each	0		0		0		0		0		0	
Storm Windows - Glass Operable	Each	0		0		0		0		0		0	
Vinyl Retro Window	Each	0		0		0		0		0		0	
Timed Thermostat	Each	0		0		0		0		-		-	
Filter Alert Device	Each	0		0		0		0		0		0	
Foam Tape	Home	0		0		0		0		0		0	
Gas Water Heater Repair/Replace	Each	0		0		0		0		0		0	
Ele Water Heater Repair/Replace	Each	-		260		260		-		3,380		3,380	
Reusable Filter/Replacement Signal	Each	0		0		0		0		0		0	
Solar Screens	Each	0		0		0		0		0		0	
Compact Fluorescent Bulbs	Each	-		-		-		-		-		-	
LED Bulbs	Each	-		6,797		6,797		-		108,757		108,757	
Refrigerators	Each	-		4,585		4,585		-		77,945		77,945	
Geo Exchange Heat Pumps	Each	0		0		0		0		0		0	
Microwaves	Each	-		990		990		-		14,850		14,850	
CFL Fixtures	Each	-		21		21		-		336		336	
LED Fixtures	Each	0		0		0		0		-		-	
Clothes Washer	Each	0		0		0		0		-		-	
Furnace Filters	Each	-		96		96		-		96		96	
Power Strips	Each	-		876		876		-		4,380		4,380	
Bundled Savings*	Each	-		730		730		-		5,750		5,750	
TOTAL				42,271		42,271				619,507		619,507	
Total Number of Homes Weatherized		0		43		43							

Note: *NA indicates that kWh savings are included based on an estimate for homes receiving one or more of the indicated measures, with the kWh savings per home included under Bundled Savings.

TABLE 10 - 2019 PACIFIC POWER ESA ENERGY SAVINGS

Measures	Units	Per Unit Savings			Per Unit Savings	
		EUL	Single Family		Multi-Family	
			Climate Zone 1	Climate Zone 16	Climate Zone 1	Climate Zone 16
Infiltration & Space Conditioning						
Cooler Cover*	Home	3	38	20	41	42
Outlet Switch Gaskets*	Home	15	38	20	41	42
Shell Infiltration*	Home	5	38	20	41	42
Threshold*	Home	5	38	20	41	42
Weatherization						
Attic Insulation	Home	25	69	224	71	209
Attic Venting	Home					
Ceiling Insulation	Home	25	69	224	71	209
Floor Insulation	Home	25	205	665	41	120
Wall Insulation*	Home	25	140	453	41	121
Weatherstripping*	Home	5	38	20	41	42
Caulking*	Home	5	38	20	41	42
Home Repairs*	Home	10	38	20	41	42
Low Flow Shower Device	Each	10	204	204	170	170
Thermostatic Shower Valve	Each	10	65	65	41	41
Minor Envelope Repair*	Home	10	38	20	41	42
Water Heater Pipe Wrap	Home	15	122	122	98	98
Sink Faucet Aerator	Each	9	219	219	187	187
Water Heater Blanket	Home	5	98	98	98	98
Furnaces						
Repair - Gas	Each					
Replacement - Gas	Each					
Repair - Electric	Each					
Replacement - Electric	Each					
Miscellaneous Measures						
Door Replacement*	Each	20	38	20	41	42
Glass Replacement*	Each	25	38	20	41	42
Duct Wrap	Home	18	315	315	7	7
Duct Register	Home					
Storm Windows - Glass Fixed	Each					
Storm Windows - Glass Operable	Each					
Vinyl Retro Window	Each					
Timed Thermostat	Each	10	2	27	1	17
Filter Alert Device	Each					
Foam Tape	Home					
Gas Water Heater Repair/Replace	Each					
Ele Water Heater Repair/Replace	Each	13	130	130	130	130
Reusable Filter/Replacement Signal	Each					
Solar Screens	Each					
Compact Fluorescent Bulbs	Each	6	21	21	21	21
LED Bulbs	Each	16	9.5	10.1	9	10.1
Refrigerators	Each	17	655	655	655	655
Geo Exchange Heat Pumps	Each					
Microwaves	Each	15	66	66	66	66
CFL Fixtures	Each	16	21	21	23	23
LED Fixtures	Each	16	55	55	58	58
Clothes Washer	Each	14	192	118	179	139
Furnace Filters	Each	1	48	48	7	7
Power Strips	Each	5	38	38	38	38
Bundled Savings*	Home	10	38	20	41	42

* Homes that receive one or more of the indicated (shaded) measures receive the savings value only once. These are considered bundled savings, with kWh savings applied as indicated on line 58.