



Direct Line: 415-765-0369
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March 19, 2013

Via Hand Delivery

Michael Morris
Video Franchising and Broadband Deployment
State of California
California Public Utilities Commission
505 Van Ness Avenue, 3rd Floor
San Francisco, CA 94102

Re: **Twenty-Third Amended Application of
Comcast Cable Communications Management, LLC**

Dear Mr. Morris:

Enclosed pursuant to Public Utilities Code Sections 5840 and Commission General Order 169 is Comcast's 23rd Amended Application seeking an adjustment to Comcast's state video franchise. This Application requests a reduction in Comcast's state video franchise footprint. A 90-day service discontinuance notice has been provided to the affected customers in compliance with Public Utilities Code Section 5840(j). The template used for that letter is enclosed herewith. Comcast has also discussed the matter with local officials and provided them with appropriate notice of this Application.

To ensure that the date of service termination matches the date of termination of the state franchise in the affected area, Comcast requests an effective date for the amended certificate requested in this Application of June 18, 2013. If you have any questions regarding this Application, the supporting materials, or the requested effective date, please do not hesitate to contact me.

Please do not hesitate to contact me at 415/765-0369 or via e-mail at prosvall@cwclaw.com if you have any questions or need further information about these reports.

Sincerely,

Patrick M. Rosvall

PMR:ncg
Enclosures
713979.1



March 18, 2013

[customer name]
[address]
[city], [state] [ZIP]

Re: Discontinuance of Comcast Services to Isleton Customers

Dear [customer name],

This letter is to inform you that Comcast will be terminating its provision of video services to the residents of Isleton, effective June 18, 2013. This action is required due to the limited number of customers in the City of Isleton and the increasing costs of maintaining the stand-alone network required to serve the small number of customers.

Please arrange for an alternative video provider by the date set forth above. We will automatically disconnect your account effective June 18th and send you a final billing statement. If you wish to disconnect your Comcast service prior to June 18, 2013 please contact Comcast customer service at 1-800-COMCAST to make those arrangements. If you have a Comcast set top box there are 2 options to return this equipment:

1. We will send you a postage paid drop mail box for you to ship any equipment associated with your account back to Comcast.
2. You can return the equipment at the Comcast Store located at 1955 West Texas St. Ste. 16, Fairfield, CA 94533 – open Monday through Friday 9am - 6pm. Other customer service locations can be found on our website at www.comcast.com

We thank you for using Comcast as your video service provider.

Sincerely,
Comcast

