

Voice Options Program Summary

August 30, 2023

Current Month Accomplishments

- The Voice Options Program (VOP) exceeded the initial program goal of serving 500 consumers and moved 2,172 individuals through Short-Term Loans into the Long-Term Loan process.
- 26 contracts executed for FY 23-24 with 2 outstanding.
- Held stakeholders meeting on August 15 and discussed regional distribution of iPADS/devices.
- Attended refresher training on NATADS with CFLIC on August 17. Will be working with participating providers to ensure completion of statistics in the future.
- Continue to work on regional distribution of iPADS for FY 23-24. Providers have provided feedback and VOP to continue to focus on underserved populations in California.
- As of 8/30/23, 74 invoices are pending for FY 22-23. Working with providers to expedite invoice completion.
- 505 consumers have been served in Northern California region.

Statistics from Completed Datasets: Summary

- The Voice Options Program offers in-person services to 99 percent of Californians through 29 Program Providers spanning across 47 counties and offers services virtually and by mail to ensure comprehensive state-wide coverage across California.
- Since Program launch on July 1, 2020, the VOP has served consumers ranging in age from 18 months to 88 years and encompassing over 50 types of speech-related disabilities and disorders.
- 2,172 consumers have completed their Short-Term Loans and have requested Long-Term Loans for FY 22-23.
- 2,098 datasets have been submitted for completed Long-Term Loans.
- 39 percent of referrals are made by Speech Language Pathologists and 14 percent are made by Independent Living Centers
- 70 percent of consumers made telephone calls during the Short-Term Loan period. 98 percent of these phone calls were considered successful by consumers, many of whom indicated they had never made a phone call prior to entering the Voice Options Program.

Consumer Statistics from Completed Datasets (2098)

Preference for Speech Generating Applications

- 44% Touch Chat HD
- 29% Proloquo2Go
- 11% LAMP
- 9% Go Talk Now Plus
- 5% Proloquo4Text
- 2% Predictable
- 1% Predictable Spanish

Demographics

- 42% Hispanic/Latinx
- 26% Caucasian/White
- 10% Asian Pacific
- 9% African American/Black
- 5% Southeast Asian
- 2% East Indian
- 2% Decline to State
- 1% Native American
- 1% Pacific Islander
- 1% Other

Gender

- 68% Male
- 31% Female
- 1% Decline to State

Age

- 42% Age 0 to 6
- 28% Age 7 to 17
- 10% Age 18 to 22
- 7% Age 23 to 29
- 4% Age 30 to 39
- 2% Age 40 to 49
- 2% Age 50 to 59
- 5% Age 60 and Older

Disability Type

- 51% Autism
- 10% Developmental Disability
- 6% Cerebral Palsy
- 6% Down Syndrome
- 11% Speech Delay
- 4% Apraxia
- 4% Other
- 1% Traumatic Brain Injury
- 2% Stroke
- 2% Aphasia
- 1% ALS/Lou Gehrig's Disease
- 1% Dysarthria
- 1% Muscle Weakness
- 1% Oral Cancer

Authorized by

- 70% Speech-Language Pathologist
- 11% Family Physician
- 7% State Agency
- 5% Rehabilitation Counselor
- 3% Developmental Pediatrician
- 2% Licensed Physician Asst.
- 1% Nurse Practitioner
- 1% Federal Agency
- 1% Licensed Hearing Dispenser
- 1% Audiologist