

# Voice Options Pilot Program Summary as of August 25, 2021

## Current Month Accomplishments

- 33 consumers completed Short-Term Loans and have begun the process to receive a Long-Term Loan iPad with a speech-generating application.
- 9 consumers received their Long-Term Loan iPad with speech-generating application, bringing the total number of completed Long-Term Loans to 224.\*
- Met with Epilepsy Foundation and Disability Rights California for networking and outreach possibilities.
- Assisted two prospective providers in the onboarding process to facilitate grant completion.
- Contacted 12 agencies in San Joaquin County for potential partnerships.
- Four meetings with CPUC DDTP Annual Marketing Plan (AMP) in discussion of flyers, posters, digital media materials, videos, and success stories.

## Statistics from Completed Datasets: Summary

- 91% of California has access to in-person services.
- Remote services are available statewide.
- 272 consumers have completed their Short-Term Loans and have requested to enter into Long-Term Loans.
- 224 datasets have been submitted for completed Long-Term Loans.
- 56% of authorizations were provided by Speech Language Pathologists.
- 60% of consumers over 18 years old made telephone calls during the Short-Term Loan period. 95% of these phone calls were considered successful by consumers, many of whom indicated that this was the first time they had attempted to make a phone call.

\*Long-Term Loan numbers are calculated each month based on the number of completed datasets received after a consumer has their final device and all reimbursement documents have been submitted. The Voice Options Program is updating its data collection process; therefore, the number of datasets recorded may not reflect the actual number of Long-Term Loans completed.

## Consumer Statistics from Completed Datasets (224)

### Preference for Speech Generating Applications

- 48% Touch Chat HD
- 25% Go Talk Now Plus
- 14% Proloquo4Text
- 7% LAMP
- 5% Predictable
- 1% Predictable Spanish

### Demographics

- 34% Caucasian/White
- 37% Hispanic/Latinx
- 17% Asian Pacific
- 6% African American/Black
- 2% Other
- 1% East Indian
- 1% Native American
- 1% Pacific Islander
- 1% Decline to State

### Gender

- 65% Male
- 34% Female
- 1% Decline to State

### Age

- 24% Age 0 to 6
- 30% Age 7 to 17
- 9% Age 18 to 22
- 16% Age 23 to 29
- 4% Age 30 to 39
- 3% Age 40 to 49
- 5% Age 50 to 59
- 9% Age 60 and Older

### Disability Type

- 44% Autism
- 25% Developmental Disability
- 10% Cerebral Palsy
- 3% Down Syndrome
- 4% Traumatic Brain Injury
- 3% Other
- 2% Muscle Weakness
- 3% Apraxia
- 1% ALS/Lou Gehrig's Disease
- 2% Stroke
- 1% Dysarthria
- 1% Aphasia

### Referral Source

- 20% Medical Provider
- 20% Speech Language Pathologist
- 25% Other
- 18% Independent Living Center
- 9% Friend or Family
- 4% Assistive Technology Center
- 2% Internet
- 2% Social Media