

# Voice Options Pilot Program Summary: March 2021

## Current Month Accomplishments

- As of March 24, 2021, DOR has completed 130 Short-Term Loans. These individuals have initiated the process to receive a Long-Term Loan but have not yet received a Long-Term Loan iPad with a speech-generating application.
- As of March 24, 2021, DOR has completed 75 Long-Term Loans. These individuals have received a Long-Term Loan iPad with a speech-generating application.
- In March 2021, outreach was provided by the DOR to 68 new organizations identified for potential partnerships.
- DOR is finalizing agreements with Mellisa Essenburg, SLP and North Star Speech and Language Pathology to become new Voice Options Program providers.

## Statistics from Completed Datasets: Summary

- 72% of California has access to in-person services.
- 100% of California has access to remote services.
- 130 consumers have completed their Short-Term Loans and have requested to enter into Long-Term Loans.
- 75 datasets have been submitted for completed Long-Term Loans.
- 60% of authorizations have been provided by Speech Language Pathologists.
- 100% of consumers stated their Voice Options device will be used as their primary communication device.
- 65% of consumers made telephone calls during the short-term loan period. 98% of these phone calls were considered successful by consumers, many of whom indicated that this was the first time they had attempted to make a phone call.

## Statistics from Completed Datasets (75)

### **Consumer Preference for Speech Generating Applications**

- 44% Touch Chat HD
- 33% Go Talk Now Plus
- 11% Proloquo4Text
- 7% Predictable
- 5% LAMP

### **Consumer Demographics**

- 39% Caucasian/White
- 33% Hispanic/Latinx
- 16% Asian Pacific
- 5% African American/Black
- 2% Other
- 1% East Indian
- 1% Pacific Islander
- 1% Decline to State

### **Gender of Long-Term Loan Recipients**

- 71% Male
- 29% Female

### **Age of Long-Term Loan Recipients**

- 15% Age 0 to 6
- 41% Age 7 to 17
- 11% Age 18 to 22
- 15% Age 23 to 29
- 4% Age 30 to 39
- 1% Age 40 to 49
- 4% Age 50 to 59
- 9% Age 60 or Greater

### **Consumer Disability Demographics**

- 37% Autism
- 31% Developmental Disability
- 11% Cerebral Palsy
- 5% Down Syndrome/T-21
- 5% Other
- 3% ALS
- 3% Traumatic Brain Injury
- 1% Apraxia
- 1% Dysarthria
- 1% Muscle Weakness
- 1% Stroke

### **How Consumers Learned about the Voice Options Program**

- 25% Medical Provider
- 21% ILC
- 19% SLP
- 13% Friend or Family
- 11% Other Source
- 7% AT Center
- 4% Internet

### **Types of Consumer Short-Term Loan Calls**

- 70% Call Friend/Family
- 10% Video Appt.
- 12% Other
- 6% Schedule Medical Appt.
- 2% Call Bank